

TACHC



The Heartbeat of Texas Community Health Centers

Weekly Wrap-up - August 30,
2013

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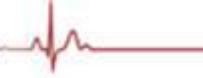
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*Martin Luther King Jr. Family Clinic
Dallas, TX*

Upcoming Events



[TACHC 30th Annual Conference](#)

October 7-9, 2013, Hilton Austin Hotel

We have a great conference planned for you with relevant topics targeting health center executive leadership, operations, financial, billing, clinical, and administrative staff as well as FQHC board members. We have also built in ample time for professional peer networking opportunities and have a robust Exhibit Hall planned for the conference. As a friendly reminder, the hotel cutoff date is **Tuesday, September 3, 2013**. Call the Hilton central reservations line directly (1-800-236-1592) and reference the group, **TACHC's Annual Conference**, or the group code, **CHC**, in order to receive the group rate of \$194 single/double over the contracted event dates, or you may click [HERE](#) to do so online. ***Reserve early, as the TACHC conference is in the middle of both Austin City Limits Festival weekends!***

IMPORTANT: Housing Policy

In an effort to ensure that our hotel is able to accept the maximum number of reservations, TACHC has implemented the following housing policies:

- Each reservation must have a unique name attached to it. No person may book more than one room in his/her name.
- A deposit of one night's room and tax will be taken at the time of booking in order to guarantee your reservation.
- Should you need to cancel, cancellations must be made 15 days in advance in order to be refunded your deposit.
- Cancellations within 15 days prior to your arrival date, deposits are non-refundable unless the hotel is able to resell your canceled room.

Click [HERE](#) to download an event agenda.

For questions or assistance, please contact [TaSheena Mitchell, TACHC Meeting](#)

[Coordinator.](#)

Information regarding all upcoming events hosted by TACHC can be found [HERE](#).



Governance and
Finance



1. SCAM ALERT: “CMS Navigator and Certified Application Counselor (CAC) Directories” You may be receiving advertisements to pay entities to be included in directories of CMS Navigator and CAC directories. TACHC recommends against such subscriptions as CMS will be posting a free and complete directory once Navigators and CACs are in place. TACHC will share that directory information when it is available online. Please contact [Sonia Lara, TACHC Director of Outreach & Enrollment](#) at TACHC with any questions on this matter.

2. Texas Regulatory Updates: Senate Bill 406, authored by Senator Jane Nelson and passed during the 83rd



Legislative Session, makes changes to prescriptive authority for Advanced Practice Registered Nurses (APRNs) and Physician Assistants (PAs). To implement changes required by SB 406, the **Texas Board of Nursing** recently released proposed rules in the Texas Register. For a TACHC summary and analysis of changes made by the proposed rules, click [HERE](#). **The Texas State Board of Pharmacy** released proposed rules last week to increase licensing fees for pharmacies, pharmacists, pharmacy technicians and pharmacy technician trainees. For a TACHC summary on the changes, click [HERE](#). **The Department of State Health Services** released final rules for the Primary Health Care (PHC) Program. TACHC provided testimony on the proposed rules, resulting in several changes being made by the Department. However, TACHC continues to have concerns related to the ability for PHC contractors to use PHC funds to cover deductibles or co-pays for patients with high-deductible health insurance. The Department failed to include this change in their final rules. To see the final rules and the Department’s response to public comment, click [HERE](#).

3. HIPAA Updates: TACHC OC³ CPI Manual Owners received their updated template privacy and security policies, business associate agreements and notices of privacy practices this week for implementation by **September 23, 2013** under the HIPAA Omnibus Rule. Please let [Cecile Carson, TACHC Associate General Counsel](#) know if you have any questions.



HIPAA
Compliance

4. TACHC Board of Directors Election: It’s time to submit nominees for the upcoming TACHC Board of Directors elections. On **Tuesday, October 8, 2013 at the TACHC 30th Annual Conference in Austin**, organizational members will elect new board members and officers of the board. Further information about the elections, officer responsibilities and the nomination form for the executive director and provider representative candidates by region may be viewed by



clicking [HERE](#). Please remember the following:

- Only eligible Executive Directors/Chief Executive Officers from Full Organizational Members in Good Standing are allowed to nominate individuals for the board;
- You are *not* allowed to nominate yourself; and
- You *are* allowed to nominate eligible individuals from other regions.

Please nominate qualified candidates for a seat on the board by **September 13, 2013** and email them to [TaSheena Mitchell, TACHC Meeting Planner](#). All nominees will be sent a petition for candidacy and an information packet outlining requirements, roles and responsibilities associated with holding a seat on the board of directors of TACHC.



1. Clinical Directors Network Free Webcast: “A Review of Guidelines for Diagnosis & Treatment of Depression” This live webcast, to be held **September 19th, 2013, 11:00am-12:00pm (CT)**, is being brought to you by

the [Clinical Directors Network, Inc.](#), as part of the Collaboration Care to Reduce Depression and Increase Cancer Screening among Low-Income Urban Women Project, funded by the Patient Centered Outcomes Research Institute (PCORI). To register for

this event, click [HERE](#). This FREE webcast is funded by Agency for Healthcare Research and Quality and the Patient Centered Outcome Research Institute. To view additional webcasts in this series, please visit www.CDNetwork.org

2. HRSA/BPHC Save the Date: Health Center Clinician Leaders’ Forum Kick-off Call: On Friday, September 13, 2013, 1:00-2:30pm (CT), Health Center Clinical and Quality Leaders are invited to join BPHC’s CMO and Senior Clinical Advisors for a national webinar and dialogue on clinical performance measures, quality improvement, patient-centered medical home, meaningful use and the primary care workforce. This session will also include time for Q&A. To join the webcast, click [HERE](#).



3. IHI New Open School Videos on the Basics of Improvement: In little more than a year, the Institute for Healthcare Improvement (IHI) Open School's series of short, engaging whiteboard videos describing the basics of quality improvement has garnered nearly 12,000 visits. One user commented, "What a brilliant way to present and simplify what can often seem quite mystifying."

In the three newest videos added to this growing collection, IHI Executive Director for Performance Improvement, Robert Lloyd, PhD, explains run charts and flowcharts, using his battle with Chicago traffic as an example. In his familiar format and style, Lloyd breaks down the basics and applies examples to show how to use these essential tools in daily life and work. Be sure to also check out other whiteboard videos on Deming's System of Profound Knowledge, the Model for Improvement, Driver Diagrams, and PDSA Cycles. For more information, click [HERE](#).



1. CMS Offering High-level Trainings on the Health Insurance Marketplace: Health center staff who are still unclear about the Marketplace are encouraged to attend one of these webinars.



Centers for Medicare & Medicaid Services

I. Health Insurance Marketplace 101 – For people who want to better understand the basics of the Health Insurance Marketplace. Includes an overview of the accomplishments of the Affordable Care Act, and a basic introduction to the Marketplace (Exchanges) highlighting who is eligible and how the Marketplace will work.

- September 5, 2013 from 12:00 – 1:00 pm CT: Click [HERE](#) to register
- September 25, 2013 from 12:00 – 1:00 pm CT: Click [HERE](#) to register

II. Understanding the Health Insurance Marketplace – For those who help people make informed health coverage decisions. This detailed review of the Marketplace (Exchanges), includes eligibility, enrollment, plan structure, Medicaid expansion, and the streamlined application. This session covers many of the same topics as the Health Insurance Marketplace 101 session, but it is provided in more depth. We suggest you take this or Marketplace 101, not both.

- September 11, 2013 from 12:00 – 1:00 pm CT: Click [HERE](#) to register
-

2. TACHC Outreach & Enrollment (O&E) Trainings: TACHC is developing a robust O&E supplemental training and tool kit of turnkey messaging, Texas specific outreach materials and community presentations, that can be used by all Texas health center O&E staff. On **September 25-26, 2013**, TACHC will conduct a two day O&E orientation “Certified Application Counselor Supplemental Training” targeting HRSA O&E and any other health center outreach staff. More information can be found [HERE](#). This supplemental training has been scheduled for late September to give you adequate time to hire new O&E staff. This will cover the following topics:



- What the Health Insurance Exchange Marketplace is and how this coverage interacts with Medicaid and CHIP
- How to support your patients in understanding and selecting various Qualified Health Plans and medical options
- Determining premium tax credits, cost sharing, income and family size for Marketplace and Medicaid eligibility
- An overview of the Qualified Health Plans in Texas (these are supposed to be announced in mid-September)
- Which on-line enrollment portal to use depending on insurance coverage type
- Overview of effective messaging, outreach materials and presentations for community outreach
- Data collection and overview of HRSA/CMS reporting requirements
- Professional networking opportunities to learn outreach best practices from their peers

This supplemental O&E training is specifically designed for HRSA O&E and other outreach staff and will be very hands-on and interactive to allow participants to actually practice making enrollment determinations using real-world scenarios common in a health center setting. TACHC has planned another session on the Health Insurance Exchange Marketplace that will be more appropriate for health center CEOs/CFOS/COOs/CMOs at the upcoming TACHC Annual Conference. To register for this regional Medicaid Application Assistance training and TACHC CAC Supplemental Training in September, please visit the [Events Page on the TACHC Website](#). As foundational elements for CAC work, be sure you are engaged with the state Community Partner Program through TACHC. **Apply [HERE](#) to be a CAC organization.** We also recommend a series of online webinars on Marketplace coverage topics conducted by staff at the Center for Budget and Policy Priorities (CBPP) in Washington, DC found [HERE](#). Contact [Susan Lee, TACHC Director of Outreach & Enrollment](#) at [Susan.Lee@TACHC.org](#) or [Susan.Lee@cbpp.org](#).

Recruitment and Retention



1. TACHC Congratulations to Brazos Valley Community Action Agency dba HealthPoint for New Hire!



Dr. Dawn T. Brown, MD, a TACHC referral, has accepted an offer from Brazos Valley Community Action Agency dba HealthPoint for their Family Medicine position.

2. TACHC Staff Recruiting at HealthMATCH & PracticeMatch in September: With great enthusiasm, TACHC staff continue in our clinical and administrative staff HealthMATCH recruitment job Career Fair in **Houston on September 10th** and PracticeMatch **September 11th**. If your center has a *new* opportunity that you would like us to help you recruit for at one of these events, simply click [HERE](#) and complete the easy online position profile **by no later than September 3rd**. Have questions or need assistance? Contact [April Sartor, Recruitment Dept. Program Assistant](#) at TACHC.



3. TACHC Quarterly Recruitment Opportunity Status Reports: Every quarter, member centers utilizing TACHC's recruitment services receive a report showing their open job opportunities on the TACHC Online Job Bank. Though each vacancy is only shown once, your center's opportunities are advertised by TACHC on Practice Link, 3RNet and several other online marketing venues in order to reach as many qualified candidates as possible, nationwide, and attract them to your opportunity. **The next report is forthcoming.** Prompt review and feedback from your center helps us maintain up-to-date information on these sites. If you have had recent changes to your center's advertised vacancies and have not already done so, please contact [April Sartor, TACHC Recruitment Dept. Program Assistant](#) and give her a quick update. Help us keep TACHC's job board current!



Information Technology



CMS ICD-10 Training: In case you missed it, on June 20, CMS Regional Offices hosted webinars on "Transitioning to ICD-10." These webinars are now available as video slideshows on the CMS YouTube Channel and cover the background and impact of ICD-10 on industry, CMS ICD-10 implementation, how CMS is working with the states, how CMS is partnering with industry, best practices, frequently asked questions and resources and contact information. The change to ICD-10 is required for everyone covered by the Health Insurance Portability Accountability Act and will take place on **October 1, 2014**. To access a recording of the webcast, click on the link below. [The Central event](#) was held for healthcare professionals, coders and organizations operating within the CMS Regions V, VI and VII which include Texas.

CMS.gov

Centers for Medicare & Medicaid Services

Other News



TACHC Member News: To learn what your fellow health centers are involved in or read news that may affect your health center, click [HERE](#) for news coverage. We also encourage you to post your news, questions and comments to each other on the TACHC members listserv (members@tachc.org), where only TACHC executives or their designees are recipients.



If you would like to be removed from this mailing, please send a message to ccarson@tachc.org, and we will remove your name from our list as soon as possible.