



The Heartbeat of Texas Community Health Centers

In This Issue

Click on the blue header to go to the pertinent section of this email

- [**TACHC Policy & Issues Forum \(P&I\)**](#)....For more on this topic, see the Upcoming Events section
- [**TACHC Health Information Technology Summit**](#)....For more on this topic, see the Upcoming Events section
- [**HRSA New Access Point \(NAP\) Grant Competition**](#)....For more on this topic, see Item #1 in the Governance and Finance section
- [**Community Partners Program—Regional Anchor Coordinator Orientation**](#)....For more on this topic, see Item #2 in the Governance and Finance section
- [**TACHC Centralized Call Center Resources**](#)....For more on this topic, see Item #1 in the Clinical Affairs section
- [**HSIN Free Webinar: Meeting the Needs of Asian American and Pacific Islander Communities in Emergency Management**](#)....For more on this topic, see Item #2 in the Clinical Affairs section
- [**TACHC R&R Protocol: Competition for All Healthcare Providers is Becoming More Intense!**](#)....For more on this topic, see the Recruitment & Retention section
- [**AmeriCares Offers FREE Prescription Drugs for CHCs**](#)....For more on this topic, see the Group Purchasing section
- [**New TACHC Staff**](#)....For more on this topic, see the Other News section



*Staff at Brownsville Community Health Center
Brownsville, TX*

Governance and Finance



1. HRSA New Access Point (NAP) Grant Competition: The Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC) is pleased to announce the release of HRSA-13-228: NEW ACCESS POINT (NAP) grant competition, funded by the Affordable Care Act. Subject to the availability of appropriated funds, HRSA anticipates awarding approximately \$19 million to support an estimated 25 NAP grant awards in Fiscal Year (FY) 2013. Please visit www.grants.gov for the NAP funding opportunity announcement (HRSA-13-228) detailing the eligibility requirements and review criteria for organizations seeking a grant for operational support of a new access point. Attached is important information detailing the application process and one remaining pre-application assistance conference call (**January 30th**). For more information about the NAP funding opportunity, please contact Joanne Galindo in the Office of Policy and Program Development at 301-594-4300 or send an email to BPHCNAP@hrsa.gov.

2. Community Partners Program—Regional Anchor Coordinator Orientation: This event will be held February 7, 2013 from 8:30a.m.—3:30p.m. at the TACHC Offices, located at 5900 Southwest Parkway, Building 3, Austin, TX 78735. *This event is open to lead anchor sites only.* TACHC will be leading an orientation for all 12 Regional Coordinators to review and discuss their roles and responsibilities for this project. The purpose of this orientation is to prepare all Regional Coordinators with the tools and resources needed to help reach the project goal of recruiting and providing ongoing technical assistance and support to all FQHC's and 300 organizations statewide. All 12 regions are asked to participate in the orientation. **See attached Excel spreadsheet; those highlighted in green are the lead anchor health centers for this**

project. Please contact [RexAnn Shotwell](#) at TACHC for more details and information regarding hotel accommodations. It is recommended that anchor sites make travel/flight arrangements as soon as possible. Complimentary breakfast and lunch will be provided.

Clinical Affairs

1. TACHC Centralized Call Centers Resources: TACHC has recently received a number of calls inquiring as to the development, implementation and utilization of a Centralized Call Center for appointment scheduling/confirmations. We have a number of consultants who would be able to address this topic and would like to gauge your centers interest as we consider hosting a webcast for it. If you are interested in the development, implementation and utilization of a Centralized Call Center and **would attend a webcast** on this topic, or **would consider sharing** your center's call center best practice experiences on a webcast, please respond to [Verne LaGrega](#) at TACHC.

2. HSIN Free Webinar: Meeting the Needs of Asian American and Pacific Islander Communities in Emergency Management: On, Wednesday, January 30, at 3:00 p.m. EDT US Homeland Security Information Network (HSIN) will host a webinar about Meeting the Needs of Asian American and Pacific Islander Communities in Emergency Management. In support of the [White House Initiative on Asian Americans and Pacific Islanders](#), this webinar will share promising practices in emergency management to engage linguistically and culturally diverse populations within the Asian Americans and Pacific Islanders community. Presenters will give examples of best practices and explain how organizations that support diverse populations can get connected now to their state, territory and local governments and FEMA so when a disaster strikes, communities are better prepared at all levels. Presenters on the webinar will include: Asian American Federation of New York City, San Francisco's Office of Civic Engagement and Immigrant Affairs, Chinatown Community Development Center, 2012 FEMA Individual and Community Preparedness Award Winner (San Francisco) and FEMA Voluntary Agency Liaison (VAL) Unit. Please click this link if you need to register for the webinar: <http://connect.hsin.gov/aapi2013a/event/registration.html>

Recruitment and Retention

TACHC R&R Protocol: Competition for All Healthcare Providers is Becoming More Intense! Due to the high demand for primary care providers, qualified candidates have *many* employment options available to them, so now more than ever timely response to candidate referrals is vital to their successful recruitment. According to our TACHC R&R Protocol if a center does not respond to a presented candidate or TACHC staff within 5 business days, TACHC staff will deactivate the specific job posting.

As we enter 2013, TACHC R&R staff are excited about enhancing our partnership with you and your center staff to help recruit and retain passionate, high quality providers to serve our Texas families. Please see the attached *TACHC R&R Candidate Referral Protocol* to learn more about how to ensure the success of our joint recruitment efforts. Contact [Daniel Diaz](#) for more information.



AmeriCares Offers FREE Prescription Drugs for CHCs: TACHC was recently contacted by [AmeriCares](#) about a number of prescription medications they are available to donate and ship to community health centers **at no cost** for use with low-income patients who are uninsured or underinsured. Details about the new donations are below. They also still have the flu and Tdap vaccines available that we emailed about at the end of December.

Generic Name	Brand Name	NDC #	Expiration Date	Units Per Case	Cases Available per Health Center
ETHINYL ESTRADIOL / NORGESTIMATE TABLET 168'S, USP	ORTHO TRI-CYCLEN LO	50458-251-15	11/30/13	24	10
QUETIAPINE FUMARATE 25MG TABLET 1000'S, USP	SEROQUEL	0310-0275-34	05/25/14	12	2
VALSARTAN 320MG / HYDROCHLOROTHIAZIDE 12.5 MG TABLET	DIOVAN HCT	0078-0471-15	3/30/2013	72	4
METFORMIN HYDROCHLORIDE / PIOGLITAZONE HYDROCHLORIDE – ASSORTED STRENGTHS	ACTOPLUS MET & ACTOPLUS MET XR	64764-155-41 64764-310-07	6/30/2013	20	4

In order to access the medications, your health center must first become an AmeriCares Partner. Click [HERE](#) to learn more and initiate the partnership application process. Once you become a partner, you will receive weekly emails alerting you to additional medications, vaccines and supplies that AmeriCares makes available on an ongoing basis to its partners. If you have any questions, please contact Euthimios Theotokatos of AmeriCares at etheotokatos@americares.org or 203-658-9553.



New TACHC Staff: Please help us welcome the new members of the TACHC staff, some of whom you have already heard from over the past weeks: [RexAnn Shotwell](#), Community Partner Program Project Manager, [Elizabeth Endres](#), Community Partner Program Project Coordinator, and [Natalie Jernigan](#), Administrative Assistant! Information about our new staff members and all of TACHC staff can be found [HERE](#) on our website.



If you would like to be removed from this mailing, please send a message to ccarson@tachc.org, and we will remove your name from our list as soon as possible.

Service Area	Counties Served	Health Centers in Service Area
Bexar	Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, Wilson	Atascosa Health Center, CommuniCare Health Center, El Centro del Barrio dba CentroMed , South Texas Rural Health Services
Dallas	Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, Rockwall	Community Health Service Agency, Dallas County Hospital District , Ellis County Coalition for Health Options, Los Barrios Unidos , Martin Luther King Jr Family Clinic, Mission East Dallas
El Paso	El Paso, Hudspeth	Centro San Vicente, El Centro de Salud Familiar La Fe , Project Vida
Harris	Austin, Brazoria, Fort Bend, Galveston, Harris, Matagorda, Montgomery, Waller, Wharton	Asian American Health Coalition, Central Care Health Center, Coastal Health & Wellness, El Centro de Corazon, Fort Bend Family Health Center, Good Neighbor Healthcare Center, Harris County Hospital District- Health Care for the Homeless, Houston Area Community Services, Houston Community Health Centers, Legacy Community Health Services , Lone Star Community Health Center, Matagorda Episcopal Health Outreach Program, MotherLand Health Clinique , Pasadena Health Center, Spring Branch Community Health Center, Stephen F. Austin Community Health Center
Hidalgo	Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, Zapata	Brownsville Community Health Center, Community Action Corporation of South Texas, Gateway Community Health Center, Nuestra Clinica del Valle, South Texas Rural Health Services, Su Clinica Familiar , United Medical Centers
Jefferson	Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, Walker	Chambers Community Health Center, Gulf Coast Health Center , Health Center of Southeast Texas
Lubbock	Carson, Crosby, Deaf Smith, Floyd, Garza, Hale, Hockley, Hutchinson, Lamb, Lubbock, Lynn, Potter, Randall, Swisher, Terry	Community Health Center of Lubbock , Larry Combest Community Health and Wellness Centers, Regence Health Network, South Plains Rural Health Services
Nueces	Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, Victoria	Amistad Community Health Center, Atascosa Health Center, Community Action Corporation of South Texas
Tarrant	Denton, Hood, Johnson, Parker, Tarrant, Wise	Health Services of North Texas, North Texas Area Community Health Centers Los Barrios Unidos
Travis	Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Travis, Williamson	CommuniCare Health Centers, CommUnityCare, Community Health Centers of South Central Texas, Lone Star Circle of Care, People's Community Clinic, Tejas Health Care , TACHC

MRSA Central	Bell, Blanco, Bosque, Brazos, Bureson, Colorado, Comanche, Coryell, DeWitt, Erath, Falls, Freestone, Gillespie, Gonzales, Grimes, Hamilton, Hill, Jackson, Lampasas, Lavaca, Leon, Limestone, Llano, Madison, McLennan, Milam, Mills, Robertson, San Saba, Somervell, Washington	Lone Star Circle of Care, Brazos Valley Community Action Agency , Community Health Centers of South Central Texas, Cross Timbers Health Clinics, Heart of Texas Community Health Center
MRSA Northeast	Anderson, Angelina, Bowie, Camp, Cass, Cherokee, Cooke, Delta, Fannin, Franklin, Grayson, Gregg, Harrison, Henderson, Hopkins, Houston, Lamar, Marion, Montague, Morris, Nacogdoches, Panola, Rains, Red River, Rusk, Sabine, San Augustine, Shelby, Smith, Titus, Trinity, Upshur, Van Zandt, Wood	East Texas Border Health , East Texas Community Health Services, Health Opportunities for the People of East Texas, Longview Wellness Center (dba) Wellness Pointe, Mt. Enterprise Community Health Clinic , Total Healthcare Center , Community Health Service Agency
MRSA West	Andrews, Archer, Armstrong, Bailey, Baylor, Borden, Brewster, Briscoe, Brown, Callahan, Castro, Childress, Clay, Cochran, Coke, Coleman, Collingsworth, Concho, Cottle, Crane, Crockett, Culberson, Dallam, Dawson, Dickens, Dimmit, Donley, Eastland, Ector, Edwards, Fisher, Foard, Frio, Gaines, Glasscock, Gray, Hall, Hansford, Hardeman, Hartley, Haskell, Hemphill, Howard, Irion, Jack, Jeff Davis, Jones, Kent, Kerr, Kimble, King, Kinney, Knox, La Salle, Lipscomb, Loving, Martin, Mason, McCulloch, Menard, Midland, Mitchell, Moore, Motley, Nolan, Ochiltrie, Oldham, Palo Pinto, Parmer, Pecos, Presidio, Reagan, Real, Reeves, Roberts, Runnels, Schleicher, Scurry, Shackelford, Sherman, Stephens, Sterling, Stonewall, Sutton, Taylor, Terrell, Throckmorton, Tom Green, Upton, Uvalde, Val Verde, Ward, Wheeler, Wichita, Wilbarger, Winkler, Yoakum, Young, Zavala	Cross Timbers Community Health Clinics, United Medical Centers, Cactus Health Services, Community Health Development, Frontera Healthcare Network, La Esperanza Health and Dental Centers , Midland Community Healthcare Services, North Central Texas Community Health Center, Presidio County Health Services, Regence Health Network, Shackelford County Community Resource Center, South Texas Rural Health Services, Vida y Salud Health Systems
Note: Red indicates the center is not a TACHC member		
Green indicates Regional Anchor Site.		

Announcement: FY 2013 New Access Point Funding Opportunity Announcement

The Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC) is pleased to announce the release of HRSA-13-228: **NEW ACCESS POINT (NAP)** grant competition, funded by the Affordable Care Act (P.L. 111-148).

The purpose of the Health Center Program New Access Point funding opportunity is to improve the health of the Nation's underserved communities and vulnerable populations by increasing access to comprehensive, culturally competent, quality primary health care services. New Access Point grants awarded under the Health Center Program, authorized by section 330 of the Public Health Service (PHS) Act, as amended (42 U.S.C. 254b), support new service delivery sites for the provision of comprehensive primary and preventive health care services. Subject to the availability of appropriated funds, HRSA anticipates awarding approximately \$19 million to support an estimated 25 New Access Points grant awards in Fiscal Year (FY) 2013.

Please visit the Grants.gov website at www.grants.gov for the NAP funding opportunity announcement (HRSA-13-228) detailing the eligibility requirements and review criteria for organizations seeking a grant for operational support of a new access point.

The application process consists of two phases:

- Phase 1—Grants.gov (deadline: 11:59 PM ET on February 27, 2013)
- Phase 2—HRSA Electronic Handbook (deadline: 8:00 PM ET on April 3, 2013)

HRSA WILL BE OFFERING TWO PRE-APPLICATION TECHNICAL ASSISTANCE CONFERENCE CALLS:

FY 2013 NAP GENERAL TECHNICAL ASSISTANCE CALL

Date: Wednesday, January 23, 2013

Time: 3:00 pm ET

Dial-In Number: 800-369-1124

Participant Passcode: 7341689

Presentation Link: <http://www.hrsa.gov/grants/apply/assistance/nap>

FY 2013 NAP CLINICAL AND FINANCIAL PERFORMANCE MEASURES TECHNICAL ASSISTANCE CALL

Date: January 30, 2013

Time: 3:00 pm ET

Dial-In Number: 800-369-1124

Participant Passcode: 7341689

To join the session online, please go to: <https://hrsa.connectsolutions.com/fy13nappm/>

Please note that only the first 500 individuals will be able to connect to the online meeting. Others may follow along using the dial-in number listed above and the slides posted at <http://www.hrsa.gov/grants/apply/assistance/nap>.

Technical assistance resources, including the presentation slides noted above, will be available on the NAP TA website at <http://www.hrsa.gov/grants/apply/assistance/nap>. A digital audio recording will be posted on the NAP TA website approximately one week after each call is completed.

For more information about the NAP funding opportunity, please contact Joanne Galindo in the Office of Policy and Program Development at 301-594-4300 or BPHCNAP@hrsa.gov.

TACHC R&R Candidate Referral Protocol

The following are the expectations of community health center staff:

- The health center will advise TACHC R&R staff of clinical and administrative opportunities by completing job opportunity profiles on the TACHC website.
- The health center will contact all referred candidates within 3 business days to acknowledge receipt of their information and will inform TACHC R&R staff of referred candidates' status (i.e. scheduled interview, decline referral) within 3 business days.
- The health center will inform TACHC R&R staff of any change in vacancy status within 2 business days to update the vacancy list.
- The health center acknowledges that non-communication with TACHC R&R staff on candidate follow up/vacancy status after 5 business days will result in TACHC deactivating that specific center position posting and focusing efforts on matching the candidate with other viable opportunities.
- The health center will immediately inform TACHC R&R staff of an offer extended to a referred candidate.
- The health center will immediately inform TACHC R&R staff of a referred candidate's acceptance or declining of an extended offer.
- Upon hiring a referred candidate, the health center will pay the first installment of the placement fee within 15 days of receiving an invoice.
- The health center Executive Director / R&R Staff understands that, as part of the TACHC retention program, the new hire and the health center will both receive follow up calls from TACHC R&R staff at the 30 days, 90 days, and 6 months milestones to ensure expectations are being met.

The following goals have been outlined for the TACHC Staff:

- Staff will actively recruit qualified candidates via online sourcing and print venues, attend residency and clinical training programs, job fairs, and various conferences.
- Contingent upon receiving a completed opportunity profile, staff will actively respond to a center's vacancy posting request within 2 business days.
- Staff will keep the center informed regarding candidate availability with respect to their opening.
- To ensure timely communication after a candidate is presented to a center opportunity, staff will follow up with the center within 3 business days of the referral (if no communication from the center has been shared with TACHC R&R staff).
- Upon receiving notice that the center hired a referred candidate and as part of the TACHC Retention Program, follow up calls with the placed candidate and the hiring health center will be conducted on 30 days, 90 days, and 6 months milestones to ensure expectations are being met.
- The staff will invoice the center for the first installment placement fee after confirming a TACHC referred candidate has been hired.