

The logo for TACHC (The Heartbeat of Texas Community Health Centers) features the letters 'TACHC' in a large, light blue, serif font. The letters are superimposed over a photograph of the Texas State Capitol building's dome, which is also in a light blue color. The background of the entire header is a dark blue gradient.

The Heartbeat of Texas Community Health Centers

Weekly Wrap-up - November 2,  
2012

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*Patient Exam at  
South Texas Rural Health Services  
Cotulla, TX*

## Upcoming Events

### [TACHC 2012 Uniform Data System \(UDS\) Training](#)

*December 4<sup>th</sup>, The Omni Mandalay Hotel, 221 East Las Colinas Boulevard in Dallas (Irving)*

This UDS in-person training is a full day program covering the preparation of the 2012 UDS Report. The training addresses each of the tables, including a discussion of the changes that have been made (*changes for CY 2013 will be addressed through a webinar in April 2013*) and the definitions necessary to complete the reports. The UDS training is aimed at those who are responsible for gathering and reporting the data elements included in the UDS report, as well as management and clinical staff who need to understand the definitions and concepts used. For more detailed information, see the attachment “TACHC 2012 UDS Training – Promo & Agenda”. A room block has been set up with a group rate of \$129/night. Please call 1-800-THE-OMNI to reserve your room by **November 20<sup>th</sup>**. To register for this event, click [HERE](#).

Information regarding all upcoming events hosted by TACHC can be found [HERE](#).

## Governance and Finance

**1. Texas PCO ARRA Funded NHSC Loan Repayers Retention Project:** The Texas Primary Care Office (PCO) and the East Texas Area Health Education Center (ETAHEC) are partnering on a retention project focusing on National Health Services Corps (NHSC) American Recovery & Reinvestment Act (ARRA) supported loan repayors. ETAHEC is administering a retention survey of both the loan repayors and the clinical sites where they are currently fulfilling their service obligations. If you have an NHSC ARRA loan repayor on site, your center should have already received the survey instrument and TACHC strongly encourages your participation. As part of the retention project, a series of webinars designed to increase clinical sites knowledge base on the importance of and ways to retain NHSC clinicians will be offered. Session 1 was held May 9th. The remaining webinar, Session 3, will be held **November 7, 2012: Practice Management: Medical Communities as Support Systems**. For questions regarding the survey or webinars, please contact Regina Devers: [rkdevers@UTMB.EDU](mailto:rkdevers@UTMB.EDU).

**2. BPHC UDS Webinar Information:** BPHC is hosting several UDS training webinars on topics important for organizations involved in reporting and interpreting UDS data. The objectives for each webinar are

listed in the attached “BPHC UDS Training Webinar Flyer” to help organizations identify the proper personnel to participate. Presentation materials will be made available one week after each training [HERE](#). The webinars are also being offered to cover specific topics not addressed at the in-person training. Webinars are geared toward specific audiences and will cover the objectives outlined below. The webinars do not substitute for the instructor led training, but complements it so it is important that participants come to the in-person trainings prepared. Staff who fall into one of the “audience” categories listed on the attached document are encouraged to participate. Any questions regarding these webinars can be directed to the UDS Support line at 866-837-4357 or [udshelp330@bphcdata.net](mailto:udshelp330@bphcdata.net).

**3. NACHC Announces New Health Center Advocacy 101 Toolkit:** The toolkit is a brand new resource that you should find helpful in furthering your health center's advocacy efforts. This toolkit was developed to help both new and seasoned health center advocates learn more about Community Health Centers and how to organize grassroots advocacy at the health center level. Some of the toolkit materials are brand new, others are revised classics, but they are now all located in one convenient place. The toolkit contents include information on Health Center Advocacy 101, What is a Community Health Center, Legal Do's and Don'ts, Working With Elected Officials, How to Create a Health Center Advocacy Team, Storytelling and Health Center Funding. For more information on the Advocacy Toolkit, click [HERE](#).

### **Clinical Affairs**



**1. TACHC's New Behavioral Health Provider Listserv:** The Department of Clinical Affairs at TACHC is developing a Behavioral Health Provider Listserv and we invite your center's behavioral health providers to be part of a new forum that will allow providers to discuss behavioral health issues and share best practices with one another. TACHC will also post information regarding any initiatives, meetings, trainings, information technology, and other issues regarding behavioral health. Please complete and send the attached 2012 Listserv form to [Verne LaGrega](#), TACHC Clinical Care Coordinator.

**2. The Joint Commission (TJC) 2013 Ambulatory Care National Patient Safety Goals:** TJC just released their 2013 Ambulatory Care National Patient Safety Goals effective **January 1, 2013**. The goals focus on problems in health care safety and how to solve them. For more detailed information or for the full chapter description, click [HERE](#). For more information contact [Verne LaGrega](#), TACHC Clinical Care Coordinator.

### **Recruitment and Retention**



**TACHC Staff Recruiting at UTMB Galveston's Family Medicine Residency Program Nov. 8<sup>th</sup>!** TACHC Recruitment Staff will be visiting the UTMB Galveston's Family Medicine Residency Program this November 8<sup>th</sup> to speak with family medicine students about community health centers. Please make sure your job opportunities are posted on the TACHC website. If your center has an opening that you would like us to help you recruit for, please click [HERE](#) and complete the quick and easy online position profile. Have questions or need assistance? Contact [April Sartor](#) at TACHC.

## Other News



**1. TACHCiversaries:** Please join TACHC in celebrating nineteen years of working with and for community health centers for Jana Blasi, Deputy Director; twelve years for Lee Davila, Information Systems Specialist; eleven years for Lisa Allen, Director of Finance; and two years for Brian Dougherty, Programmer.

**2. TACHC Member News:** To learn what your fellow health centers are involved in or read news that may affect your health center, click [HERE](#) for news coverage. We also encourage you to post your news, questions and comments to each other on the TACHC members listserv ([members@tachc.org](mailto:members@tachc.org)), where only TACHC executives or their designees are recipients.



If you would like to be removed from this mailing, please send a message to [ccarson@tachc.org](mailto:ccarson@tachc.org), and we will remove your name from our list as soon as possible.

**TACHC Behavioral Health Listserv**

**Center Name:** \_\_\_\_\_

<b>Name of Behavioral Health Provider</b>	<b>Credential</b>	<b>Position</b>	<b>Email Address</b>

**Please send this to Verne LaGrega ([vlagrega@tachc.org](mailto:vlagrega@tachc.org)) by 10/29/12**

# UDS: UNIFORM DATA SYSTEM

## ONLINE TRAININGS

BPHC is hosting several UDS training webinars on topics important for organizations involved in reporting and interpreting UDS data. The objectives for each webinar are listed below to help organizations identify the proper personnel to participate. Presentation materials will be made available one week after each training at the following address: <http://bphc.hrsa.gov/healthcenterdatastatistics/reporting/index.html> Any questions regarding these webinars can be directed to the UDS Support line at 866-837-4357 or [udshelp330@bphcdata.net](mailto:udshelp330@bphcdata.net).

### **Adjusted Quartile Rankings**

*When:* October 16, 2012 from 2:00PM to 3:00PM EST

*Presenter:* Dr. Leiyu Shi

*Objectives:* Review purpose of the adjusted quartile rankings, including methods, characteristics and uses.

*Join Us:* <https://cc.readytalk.com/r/f3ku7ra2j99x> | 800-732-6870

### **UDS for New Submitters**

*When:* October 17, 2012 from 1:00PM to 3:30PM EST

*Presenter:* Susan Friedrich

*Objectives:* Review purpose, importance, UDS review process, deadlines and definitions

*Join Us:* <https://hrsa.connectsolutions.com/udsnew/> | 888-989-4416 Passcode: 4491730

### **Introduction to the UDS for Look-A-Likes**

*When:* October 24, 2012 from 1:30PM to 4:00PM EST

*Presenter:* Arthur Stickgold

*Objectives:* Review of differences in reporting requirements and overview of review process

*Join Us:* <https://hrsa.connectsolutions.com/udsforal/> | 800-475-0237 Passcode: 5466452

### **Introduction to UDS Clinical Measures**

*When:* November 14, 2012 from 1:30PM to 4:00PM EST

*Presenters:* Susan Friedrich and Arthur Stickgold

*Objectives:* Review Table 6B and 7 clinical measures (excluding prenatal) and discuss strategies for evaluating reasonableness of reported data

*Join Us:* <https://cc.readytalk.com/r/oe121bk6n8zq> | 800-728-2056

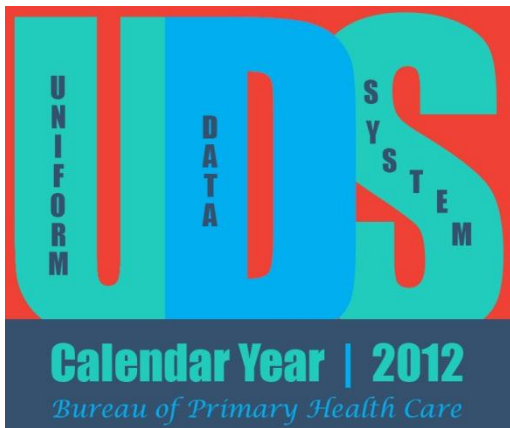
### **Sampling Methods, including Randomizer.org**

*When:* December 19, 2012 at 1:30PM to 3:00PM EST

*Presenter:* Arthur Stickgold

*Objectives:* Review purpose of random sample and correct methods for generating random sample and chart substitutions

*Join Us:* <https://cc.readytalk.com/r/fjszrgx51wac> | 800-749-1342



## Uniform Data System (UDS) Training

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### Promotional Information

#### Training Description

The Uniform Data System (UDS) in-person training is a full day program covering the preparation of the 2012 UDS Report. The training addresses each of the tables, including a discussion of the changes that have been made (*changes for CY 2013 will be addressed through a webinar in April 2013*) and the definitions necessary to complete the reports. The UDS training is aimed at those who are responsible for gathering and reporting the data elements included in the UDS report, as well as management and clinical staff who need to understand the definitions and concepts used.

A set of webinar trainings are also offered to cover specific topics not addressed at the in-person training. Webinars are geared toward specific audiences and will cover the objectives outlined below. The webinars do not substitute for the instructor led training, but complements it so it is important that participants come prepared. Staff who fall into one of the “audience” categories listed below are encouraged to participate. Please visit <http://bphc.hrsa.gov/healthcenterdatastatistics/index.html> or <http://www.bphcdata.net/html/bphctraining.html> for further information on the webinars.

- **UDS for New Submitters**
  - Audience: New grantees, new UDS Coordinators, and new members of the UDS reporting team
  - When: October 2012 - 2 hour webinar with ½ hour Q&A
  - Objectives: Review purpose, importance, UDS review process and deadlines and definitions
  
- **Introduction to the UDS for LAL**
  - Audience: LAL designees
  - When: October 2012 - 2 hour webinar with ½ hour Q&A
  - Objectives: Review of differences in reporting requirements and overview of review process
  
- **Introduction to UDS Clinical Measures**
  - Audience: Clinicians and Quality Assurance staff
  - When: November 2012 - 2 hour webinar with ½ hour Q&A
  - Objectives: Review Table 6B and 7 clinical measures (excluding prenatal) and discuss strategies for evaluating reasonableness of reported data
  
- **Sampling Methods, including using Randomizer.org**
  - Audience: Any grantee doing random samples to report clinical measures
  - When: December 2012 - 1 hour webinar with ½ hour Q&A
  - Objectives: Purpose of random sample and correct methods for generating random sample and chart substitutions

## **Review and Submission Process Deadlines and Dates**

Grantees and Look-Alike designees (LAL)\* will submit their UDS report by *February 15th* and then work with their reviewer to correct any possible errors not identified electronically by the EHB so that they can finalize their report by March 30th. Once finalized, BPHC will not permit further corrections or amendments.

*\* Please note that beginning with 2012 reporting LAL programs will go through the review process to correct and address possible data reporting.*

BPHC continues to refine and improve the Electronic Handbook (EHB) interface for the UDS. Separate webinar and handouts will be available to familiarize participants with the new user reporting interface.

## **Tentative Agenda**

*NOTE: All times are subject to change based on time for questions.*

- |               |  |
|---------------|--|
| 7:30 – 8:30   | <b>Registration and Breakfast</b>  |
| 8:30 – 8:45   | <b>Overview of the Training Program</b> <ul style="list-style-type: none"><li>➤ Reporting Guidelines</li><li>➤ Available Assistance</li><li>➤ Changes for 2012 and 2013</li></ul>  |
| 8:45 – 10:15  | <b>Tables Instructions and Key Definitions</b> <ul style="list-style-type: none"><li>➤ Patients by Zip Code</li><li>➤ Tables 3A, 3B, 4: Patient Profile</li><li>➤ Table 5: Staffing and Utilization Profile</li><li>➤ Table 5a: Tenure</li></ul> |
| 10:15 – 10:30 | <b>Break- beverage refresh</b>   |
| 10:30 – 12:30 | <b>Tables Instructions – continued</b> <ul style="list-style-type: none"><li>➤ Table 6A: Selected Diagnosis and Services Rendered</li><li>➤ Table 6B: Quality of Care Indicators</li></ul>   |
| 12:30 – 1:30  | <b>Lunch- plated lunch available</b>   |
| 1:30 – 2:30   | <b>Tables Instructions – continued</b> <ul style="list-style-type: none"><li>➤ Table 6B: Quality of Care Indicators</li><li>➤ Table 7: Outcomes and Disparities Measures</li></ul>   |
| 2:30 – 2:45   | <b>Break- beverage refresh with snacks</b>   |
| 2:45 - 4:15   | <b>Tables Instructions – continued</b> <ul style="list-style-type: none"><li>➤ Table 8A: Financial costs</li><li>➤ Table 9D: Service related income</li><li>➤ Table 9E: Other income</li></ul>   |
| 4:15 – 4:30   | <b>Evaluation</b>  |



## Changes for CY 2012 and CY 2013 UDS Reporting

Table	2012	2013
<b>Zip Codes</b>		<i>Proposed zip code of patients by insurance</i>
<b>3A, 3B, 4</b>	Proposed Table 4, lines 14 and 15 removed – all farmworkers on line 16	
<b>5</b>		
<b>5A</b>	New table	
<b>6A</b>	Any diagnosis; line 24b H1N1 removed	
<b>6B</b>	3 new measures	<i>Proposed changes to two measures</i>
<b>7</b>	LAL: race and ethnicity	
<b>8A</b>	Term change: Administrative to non-clinical	
<b>9D</b>		
<b>9E</b>	Term change: farmworker; line 4 removed	