

# TACHC



The Heartbeat of Texas Community Health Centers

Weekly Wrap-up - June 28, 2012

## In This Issue

Click on the blue header to go to the pertinent section of this email

- [July CPI Webcast: Meaningful Use of the Health Center Electronic Health Record](#)....For more on this topic, see the Upcoming Events section
- [TACHC Clinical Director Institute](#)....For more on this topic, see the Upcoming Events section
- [TACHC's Recommended Response to FOIA Request](#)....For more on this topic, see Item #1 in the Governance and Finance section
- [LabCorp Managed Care Billing](#)....For more on this topic, see Item #2 in the Governance and Finance section
- [HHSC to Conduct Managed Care Technical Assistance Forums in Laredo July 18-19](#)....For more on this topic, see Item #3 in the Governance and Finance section
- [TACHC Essential Care Partners ACO Application Approved!](#)....For more on this topic, see Item #4 in the Governance and Finance section
- [TACHC Innovations in Leadership Conference](#)....For more on this topic, see Item #5 in the Governance and Finance section
- [TACHC 29th Annual & Clinical Conference](#)....For more on this topic, see Item #6 in the Governance and Finance section
- [TACHC Upcoming Recruitment Activities](#)....For more on this topic, see the Recruitment & Retention section
- [TACHCiversaries](#)....For more on this topic, see Item #1 in the Other News section
- [TACHC Member News](#)....For more on this topic, see Item #2 in the Other News section

## Upcoming Events



### [July CPI Webcast: Meaningful Use \(MU\) of the Health Center Electronic Health Record \(EHR\)](#)

*July 20, 2012, 9:00am to 11:00am CST*

Eligible healthcare professionals can receive as much as \$63,750 over a six-year period through the MU incentive program. Established under the provisions of the Health Information Technology for Economic and Clinical Health (HITECH) Act, the Texas Medicaid EHR Incentive Program started in 2011. It offers incentive payments to eligible professionals at health centers as they adopt, implement, or upgrade (AIU) certified EHR technology in their first year of participation and demonstrate meaningful use for up to five remaining participation years. Learn more about the program background, eligibility, and how to participate. Learn also how meaningfully using your EHR can help you achieve Patient Centered Medical Home recognition.

**NOTE: Registration for all CPI Webcast Trainings is for two webcasts, Parts 1 and 2, at once.** Thus, please register for July **and** August 2012 CPI Webcasts by logging in on the TACHC website [Events](#) page, clicking the Register button, and paying for one registration covering both months.

### [TACHC Clinical Director Institute](#)

*July 27-28, 2012, in Austin, TX*  
Attention all Chief Medical Officers, Chief Dental Directors, and Behavioral Health Directors: please join your colleagues this year for an interactive 2-day session that will help you prepare for the upcoming challenges at your community health center. The Institute will be held at the Intercontinental Stephen F. Austin Hotel, 701 Congress Avenue, Austin, TX 788701. Presentations include, but not limited to: “Accountable Care, the Sustainability Model”, “How to Spread the Knowledge or Proper Coding and Improve the Skills of CHC Providers”, “ICD-10 Coding for Clinicians”, “Peer Review” and “How to Manage Physicians in Good Times and Bad”. To download a registration form, click [HERE](#). For more information, contact [Davelyn Eaves Hood, MD, Director of Clinical Affairs](#) at TACHC, 512-329-5959, Ext. 2130.



*Patient Exam at  
La Esperanza Health and Dental Centers  
San Angelo, TX*

Information regarding all upcoming events hosted by

TACHC can be found [HERE](#).

**Governance and  
Finance**



**1. TACHC's Recommended Response to FOIA Request:** We've had a number of inquiries about how to respond to the FOIA request email dated June 25 from the HRSA FOIA Officer to all Center Executive Directors regarding three UDS tables. We recommend that you respond NO to the request by **July 6**, because your release of this information by sending any other reply would mean that you have waived the confidentiality protection of this information at HRSA for any requestor. You may also simply not respond to the email, and your answer will be deemed as NO; however, we recommend replying so you have a record of your "NO" answer. In each of the last four years, you received a similar FOIA request and we gave you the same recommendation. Feel free to contact [Cecile Carson](#) at TACHC with questions.

**2. LabCorp Managed Care Billing:** For those of you utilizing LabCorp for reference lab services for Medicaid patients in a managed care area, you should continue to do so. Currently, LabCorp contracts with (or is in the process of finalizing agreements with) 18 of the 20 HMOs. If you have patients who utilize the HMOs that LabCorp is *not* contracted with (or with which the contract is pending), please continue to submit those lab tests to LabCorp. LabCorp will NOT balance bill the patient or the health center. If the agreement *is* finalized between LabCorp and the HMO, an overview is attached for your review. If the agreement is not yet final, the overview contains an estimated time of completion.

**3. HHSC to Conduct Managed Care Technical Assistance Forums in Laredo July 18-19:** The Texas Health and Human Services Commission (HHSC) will partner with Managed Care Organizations (MCOs) to provide technical assistance sessions for STAR and STAR+PLUS providers in the Hidalgo Service Area. The trainings will address issues related to the March 1 expansion of managed care to this region. You can find more information on these trainings [HERE](#).

**4. TACHC Essential Care Partners ACO Application Approved!** Last week we announced that on June 21, 2012, we received notification from CMS that our application for an Accountable Care Organization (ACO), Essential Care Partners, LLC was approved with a start date of July 1, 2012. Essential Care Partners, LLC was formed as a partnership between the TACHC and Collaborative Health Systems (CHS) and brings together fourteen Federally Qualified Health Centers representing 83 locations across the state of Texas. CHS will provide a range of care management, analytics and reporting, technology, and other administrative services to enable physicians and other healthcare professionals to deliver high quality healthcare efficiently. Essential Care Partners, LLC combines dedicated providers delivering healthcare within the FQHCs system with the proven ability of CHS services to coordinate care for people with Medicare. This collaboration is expected to successfully

achieve the CMS objectives of better overall care, improved health and lower per capita costs for Medicare Fee-for-Service beneficiaries attributed to the ACO. Essential Care Partners, LLC II has been incorporated and TACHC plans to file the Letter of Intent by **June 30, 2012**. If you would like to join the second wave of health centers leading the way in efficiently delivering high quality healthcare, please be sure to let us know!

**5. TACHC Innovations in Leadership Conference:** On August 24 – 25, 2012, TACHC will convene a two day advanced leadership training for community health center executive leadership staff at the lovely San Luis Resort, Spa and Conference Center in Galveston. During this training, participants will gain the skills and competencies necessary to shift away from focusing on “individual experts” and departments to develop a culture in your health center that leverages cross-boundary groups and teams and spans disciplines, levels, functions, generations and professions. Both an internal and external focus in this training will allow participants to better understand how to improve overall leadership team functioning, staff productivity and workforce retention as well as how to more effectively collaborate with other community providers and stakeholders. This session will also showcase best practices in health centers across the state to highlight successful community partnerships, innovations in service delivery, service excellence, workforce recruitment and retention, and performance management. We have limited space available, so register today! Click [HERE](#) for more information or see the attached registration form to register for this event.

**6. TACHC 29th Annual & Clinical Conference:** October 14-17, 2012, TACHC will host its 29th Annual & Clinical Conference at The Worthington Renaissance Hotel, 200 Main Street in Fort Worth, TX. For reservations, call 1-800-433-5677 and reference the group name (TACHC) or click [HERE](#) to book rooms online.

### **Recruitment and Retention**



**TACHC Upcoming Recruitment Activities:** In our continued mission to help promote member health center career opportunities, TACHC recruiting staff will be attending the TAFP Annual Assembly Conference in Austin (July 13-14), the NHSC Scholar Orientation Conference in Grapevine (July 19-21), the Hispanic Dental Association Conference in Florida (July 20-23), and speaking with AAFP Family Medicine Residents & Medical Students in Kansas (July 26-28). Please take a moment to verify that your job postings are current. If you have changes/additions or need assistance, please contact [April Sartor](#) at the TACHC office. You can also click [HERE](#) to complete the easy, online position profile and get us started on creating your center’s job posting.

### **Other News**



**1. TACHCiversaries:** Please join TACHC in celebrating one year of working with and for community health centers for Laura Martin, Policy and Research Coordinator.

**2. TACHC Member News:** To learn what your fellow health centers are involved in or read news that may affect your health center, click [HERE](#) for news coverage. We also encourage you to post your news, questions and comments to each other on the TACHC members listserv ([members@tachc.org](mailto:members@tachc.org)), where only TACHC executives or their designees are recipients.



Texas Association of Community Health Centers, Inc.

5900 Southwest Parkway, Building 3

Austin, Texas 78735

512-329-5959 [www.tachc.org](http://www.tachc.org)

If you would like to be removed from this mailing, please send a message to [ccarson@tachc.org](mailto:ccarson@tachc.org), and we will remove your name from our list as soon as possible.

<b>Insurance HMO</b>
AETNA MEDICAID
AETNA BETTER HEALTH
AMERIGROUP
AMERIGROUP
BLUE CROSS BLUE SHIELD
COMMUNITY FIRST
COMMUNITY HEALTH CHOICE
COOK CHILDRENS HEALTH PLAN
DRISCOLL CHILDRENS HEALTH PLAN
EL PASO FIRST
FIRSTCARE
HEALTHSPRING TEXAS-STAR PLUS
MOLINA
PARKLAND
SENDERO HEALTH PLAN
SETON HEALTH PLAN
SUPERIOR
TEXAS CHILDRENS HEALTH PLAN
UNICARE
UNITED HEALTHCARE COMMUNITY PLAN

Comment
Mailing address is PO Box 60938; Phoenix AZ
CHRISTUS HEALTH NETWORK; mailing address is PO Box 65315; Phoenix AZ
For the Houston/San Antonio region use Payer ID AMECC Labcorp has national contract
For Dallas/Ft Worth region use Payer id ACCFW LabCorp has national contract
Contract in final stages for completion ETA July 1st 2012
LabCorp is contracted
LabCorp contracted
LabCorp contracted
LabCorp contracted
LabCorp is not contracted however we will not balance bill the patient
LabCorp is contracted
PO Box 981709; EL PASO, TX 79998-1709 Medicaid contract in legal review ETA 7/1/2012
LabCorp contracted
LabCorp contracted
LabCorp contracted
LabCorp is not contracted however we will not balance bill the patient
LabCorp has a national contract
LabCorp contracted
LabCorp contracted
LabCorp contracted



**Innovations in Leadership Conference**  
**August 24-25, 2012**  
**The San Luis Resort, Spa & Conference Center**  
**5222 Seawall Blvd.**  
**Galveston, TX 77551**

**Registration Form** (Please send ALL team members forms at the same time)

Name \_\_\_\_\_  
 Agency \_\_\_\_\_  
 Title \_\_\_\_\_  
 Mailing Address \_\_\_\_\_  
 City \_\_\_\_\_, State \_\_\_\_\_ Zip \_\_\_\_\_  
 Phone ( ) \_\_\_\_\_ - \_\_\_\_\_ Fax ( ) \_\_\_\_\_ - \_\_\_\_\_  
 Email Address \_\_\_\_\_  
 Special Needs \_\_\_\_\_  
**Vegetarian**     I will attend need a vegetarian food option

Registration Fees	Member	
	By August 10	After August 10
1st and 2 <sup>nd</sup> Registrant from same center	\$350	\$400
3 <sup>rd</sup> Registrant from same center plus more	\$200	\$250

**Total \$** \_\_\_\_\_

**Payment**

Check (Payable to TACHC)    Visa    MasterCard    American Express (If paying by credit card, all fields are required)

Cardholder Name \_\_\_\_\_

Cardholder Phone \_\_\_\_\_

Card Number \_\_\_\_\_ Sec. code (required) \_\_\_\_\_ Exp.Date \_\_\_\_\_

Signature \_\_\_\_\_

Confirmation of registration payment will be forwarded by email or fax upon receipt of payment. Please call the TACHC office with your credit card information. Also bring a copy of your written confirmation to the conference. Please mail, fax or email form to:

**Texas Association of Community Health Centers,**  
**ATTN: TaSheena Mitchell, Meeting Planner,**  
**5900 Southwest Parkway, Building 3, Austin, Texas 78735**

Fax: (512) 329-9189, Tel: (512) 329-5959, Email: [tmitchell@tachc.org](mailto:tmitchell@tachc.org)

**Cancellation Policy:** Written cancellation notice must be received via email by August 10, 2012. There is a \$150 processing fee for refunds. There will be no refunds given after this date or for No-Shows.

Please Note: It is very hard to regulate the temperature in hotel meeting space so please bring a jacket or sweater!

# Hotel Information

## **The San Luis Resort, Spa & Conference Center 5222 Seawall Blvd, Galveston, TX 77551**

To make reservations, call 1-800-392-5937 and mention **Texas Association of Community Health Centers** to receive the special conference rate. Reservations must be guaranteed with a major credit card. Hotel's cancellation policy is three days (72 hours) prior to arrival, to avoid charge. Hotel check-in is 4:00 pm and checkout is 11:00 am. Rates are good for reservations made by **July 24, 2010 at 5:00pm!**

### Room Type

### Single/Double Occupancy

Run of House

\$189.00

### Parking

Complimentary self-parking

Valet \$15 Overnight

Valet \$7 Short-Term Parking

### General Directions to the Hotel

An easy-to-reach destination, The San Luis Resort, Spa & Conference Center on Galveston Island is less than an hour's drive from Houston, three hours from Austin and five hours from Dallas/Ft. Worth.

### **From Houston**

Take Interstate 45 South to Galveston. Take the 61st Street exit and turn right (south). Stay on 61st Street to Seawall Boulevard. Turn left (east) at Seawall Boulevard. The San Luis Resort is located past 53rd Street and Seawall Boulevard on the left (north) side.

### Transportation

#### **Airports**

[William P. Hobby Airport](#) (HOU) (recommended)

[George Bush Intercontinental Airport](#) (IAH)

Scholes International Airport at Galveston

#### **Ground**

Transportation directly to The San Luis from both Houston airports is available through <http://www.galvestonlimousineservice.com/>

In addition, The San Luis Resort is conveniently located just minutes from the Galveston Airport and Interstate 45.

#### **Local**

Transportation around Galveston Island is available by taxi service. Please contact our Concierge and they will be happy to assist with arrangements