

TACHC



The Heartbeat of Texas Community Health Centers

Weekly Wrap-up - June 1,
2012

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*Health Opportunities for the People of East Texas (HOPE)
Tenaha, TX*

Upcoming Events



[June CPI Webcast Training: How to Address "No-shows" & Keep Appointments Filled, Part 2 of 2](#)

June 15, 2012, 9:00am to 11:00am CST
TACHC Staff will present de-identified data from the homework assigned to participating centers during the May CPI Webcast (Part 1) and centers will identify (1) reasons for patient FTKA, (2) barriers at the center, and (3) strategies to reduce no-shows at their center. If centers have

specific questions, they are encouraged to send them in advance of the call to vlagrega@tachc.org and they will be integrated into the center discussion time.

NOTE: Registration for all CPI Webcast Trainings is for two webcasts, Parts 1 and 2, at once. Thus, please register for May and June 2012 CPI Webcasts by logging in on the TACHC website [Events](#) page, clicking the Register button, and paying for one registration covering both months. ***If you missed the May CPI training,** you can access it via the TACHC [Community Health Learning Network \(CHLN\)](#) website.

Information regarding all upcoming events hosted by TACHC can be found [HERE](#).



1. TACHC Request for Anecdotes: Staff at TACHC are hard at work preparing for the legislative session, and we want to tell your story! We are seeking anecdotes and success stories that highlight the quality care that you provide every day. We want to hear your success stories that highlight integrated services, care coordination, and excellent clinical outcomes. Stories that include patient names and pictures are the best, but make sure to get patient consent before sending personal information. However, we would love to hear anonymous stories as well. Please help TACHC to educate policymakers about the outstanding work that you are doing and email [Laura Martin](#) and [Shelby Tracy](#) with your best stories.

2. TACHC Innovations in Leadership Conference: On August 24 – 25, 2012, TACHC will convene a two day advanced leadership training for community health center executive leadership staff at the lovely San Luis Resort, Spa and Conference Center in Galveston. During this training, participants will gain the skills and competencies necessary to shift away from focusing on “individual experts” and departments to develop a culture in your health center that leverages cross-boundary groups and teams and spans disciplines, levels, functions, generations and professions. Both an internal and external focus in this training will allow participants to better understand how to improve overall leadership team functioning, staff productivity and workforce retention as well as how to more effectively collaborate with other community providers and stakeholders. This session will also showcase best practices in health centers across the state to highlight successful community partnerships, innovations in service delivery, service excellence, workforce recruitment and retention, and performance management. We have limited space available, so register today! Click [HERE](#) for more information or see the attached registration form to register for this event.

3. Transition to New Part A/B Medicare Administrative Contractor (MAC): Medicare Jurisdiction H,

which includes Texas and surrounding states, will transition to a new Part A/B Medicare Administrative Contractor (MAC) later this year. Trailblazer Health Enterprises will be replaced with [Novitas Solutions, Inc.](#) in October 2012. Don't worry, providers will NOT have to reenroll in Medicare and enrollment applications in process will be automatically transitioned over to Novitas. Centers do not need to take any action at this time and should continue engaging with Trailblazer as usual. Centers who are enrolled for Electronic Funds Transfer (EFT) with Trailblazer WILL need to sign a new EFT agreement with Novitas that will be mailed to you in late July. You can find more information on the transition [HERE](#) and information on the EFT agreement requirements [HERE](#). Centers enrolled with NGS for Part A will remain with NGS at this point in time. Contact [Shelby Tracy](#) with questions.

4. TACHC 29th Annual & Clinical Conference: October 14-17, 2012, TACHC will host its 29th Annual & Clinical Conference at The Worthington Renaissance Hotel, 200 Main Street in Fort Worth, TX. For reservations, call 1-800-433-5677 and reference the group name (TACHC) or click [HERE](#) to book rooms online.

Clinical Affairs

1. Migrant Clinicians Network Hosting Webinar Series on Cancer Prevention, Treatment & Survivorship: This series is geared toward health centers and others working with immigrant populations. All webinars are free-of-charge and provide 1 hour of CME* or CNE** credit. For a complete description of each webinar and to register, click [HERE](#).

- [How to Increase Colorectal Cancer Screening Rates in Your Primary Care Practice](#) June 6, 2012 at Noon CST, Presenter: Durado Brooks, MD, MPH, American Cancer Society
- [Moving Against Cancer: Effective Prevention, Detection and Management of Cancer in Underserved Latinos](#) June 12, 2012 at Noon CST, Presenter: Jennie McLaurin, MD, MPH

For more information about the Migrant Clinicians Network, click [HERE](#).

*Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

**Migrant Clinicians Network is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

2. TACHC Clinical Director Institute: Attention all Chief Medical Officers, Chief Dental Directors, and Behavioral Health Directors, please join your colleagues this year for an interactive 2-day session that will help you prepare for the upcoming challenges at your community health center. [The Institute](#) will be **July 27-28, 2012** at the Intercontinental Stephen F. Austin Hotel, 701 Congress Avenue, Austin, TX 788701. Presentations include, but not limited to: "Accountable Care, the Sustainability Model", "How to Spread the Knowledge or Proper Coding and Improve the Skills of CHC Providers", "ICD-10 Coding for Clinicians", "Peer Review" and "How to Manage Physicians in Good Times and Bad". Registration will be available on the TACHC Website, Events Page in the near future. For more information, contact [Davelyn Eaves Hood, MD, Director of Clinical Affairs](#) at TACHC, 512-329-5959, Ext. 2130.

Other News

1. TACHCiversaries: Please join TACHC in celebrating 11 years of working with and for community health centers for TaSheena Mitchell, Meeting Coordinator; 7 years for Todd Radloff, Director of Information Technology; 6 years for Cecile Carson, Associate General Counsel & Compliance Officer; 1

year for Shelby Tracy, Policy and Research Coordinator; and 1 year for JJ Martinez, Network Engineer.

2. TACHC Member News: To learn what your fellow health centers are involved in or read news that may affect your health center, click [HERE](#) for news coverage. We also encourage you to post your news, questions and comments to each other on the TACHC members listserv (members@tachc.org), where only TACHC executives or their designees are recipients.



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