



TACHC



The Heartbeat of Texas Community Health Centers

Weekly Wrap-up - May 11, 2012

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*Patient Dental Exam
Gulf Coast Health Center,
Port Arthur, TX*

Upcoming Events

[TACHC May CPI Webcast Training: How to Address “No-shows” & Keep Appointments Filled, Part 1 of 2](#)

May 18, 2012, 9:00am to 11:00am CST

Patients who fail to keep their appointments (FTKA) interrupt the scheduling process, disrupt the delivery of care and cost the center both in terms of lost revenue and wasted staff efforts. During this presentation, participants will be led through a discussion on how to understand, control and eliminate the root causes of no-show activity. Presenters will describe the importance of measuring and reducing the no-show rate, and how to do so. Presenters will assign center participants the measurement of their rate and a set of interventions on which to report back in Part 2 of this set of webcasts. Centers that are participants in the TACHC ACO that are not in the full OC3 Learning Year 2012-2013 and that have no-show rates of 30% or above (or unknown rates) are required to send participants to the webcast.

NOTE: Registration for all CPI Webcast Trainings is for two webcasts, Parts 1 and 2, at once. Thus, please register for May and June 2012 CPI Webcasts by logging in on the TACHC website [Events](#) page, clicking the Register button, and paying for one registration covering both months.

[June CPI Webcast Training: How to Address "No-shows" & Keep Appointments Filled, Part 2 of 2](#)

June 15, 2012, 9:00am to 11:00am CST

TACHC Staff will present de-identified data from the homework assigned to participating centers during the May CPI Webcast (Part 1) and centers will identify (1) reasons for patient FTKA, (2) barriers at the center, and (3) strategies to reduce no-shows at their center. If centers have specific questions, they are encouraged to send them in advance of the call to vlagrega@tachc.org and they will be integrated into the center discussion time.

Information regarding all upcoming events hosted by TACHC can be found [HERE](#).

Governance and Finance

1. CMS's NPI & Ordering/Referring Provider Requirements: All health center providers will have to begin including individual rendering provider NPI numbers on Medicaid and Medicare claims because of an Affordable Care Act rule that was recently finalized. (You can find it in the Federal Register [HERE](#).) The rule is effective **June 26, 2012**, so if your providers don't yet have NPIs, go ahead and start that process on the [National Plan and Provider Enumeration System website](#). In addition to the NPI requirement, this rule also stipulates that all

ordering and/or referring providers enroll in Medicare and have active NPIs in the PECOS system. Because some providers only need to enroll in Medicare for the purpose of ordering and referring, CMS created a new application type specifically for these providers, the [CMS-855O](#). Please see this [Medicare Learning Network article](#) for more information, which also links you to even more information sources on this topic. Contact [Shelby Tracy](#) with questions in these areas

2. Medicaid: Have You Completed Your Certification for the Women's Health Program? The Women's Health Program has been in the [news](#) lately, but the new rule prohibiting Planned Parenthood from participating in the program will stand until the courts take further action. The state has also launched a [new website](#) to inform the public about the Women's Health Program and assist women in finding a provider. **TACHC encourages you to check the website and make sure your health center is listed as a participating WHP provider.** Health centers need to **submit the WHP Certification Form** to certify that their providers do not perform or affiliate with an entity that performs or promotes elective abortions. A provider can [complete the certification](#) at any time and can then submit claims for services provided on or after the date of certification. For more information, contact [Shelby Tracy](#) at TACHC.

3. CHIP Outreach Materials for Your Center: Children in Texas without health insurance may be able to get health-care services through the Children's Health Insurance Program (CHIP) or Children's Medicaid. Families with children who get Children's Medicaid pay nothing and children with CHIP pay no more than \$50 a year for health care coverage. Some families with CHIP also may need to pay co-pays for some services. Both programs cover office visits, prescription drugs, dental care, eye exams, glasses, and much more. To order free materials online, visit the Community Outreach section at www.chipmedicaid.org. Questions? Contact [Laura Martin](#) at TACHC.

4. HHSC Regional Advisory Committee Meetings: The Texas Health and Human Services Commission (HHSC) will hold a series of Medicaid and CHIP Regional Advisory Committee meetings throughout the next several weeks. During these meetings, HHSC will provide an update on the Medicaid managed care expansion, the 1115 Transformation Waiver, the Women's Health Program, and other programmatic and policy changes in the Medicaid program. For an updated schedule of these meetings, please click [HERE](#). Questions? Contact [Ashley Foster](#) at TACHC.

5. HHSC Statewide Public Meeting on the 1115 Transformation Waiver: On **May 17, 2012 at 1:30pm**, HHSC will hold a public meeting on the [Regional Health Partnership \(RHP\) map](#) to be updated/published TODAY. Please see attached notice and agenda. HHSC will issue the final RHP map shortly following the public hearing based on the Executive Commissioner's final recommendations and submit to CMS for federal approval. The meeting will be held at the HHSC Brown Heatly Building, located at 4900 Lamar Boulevard in Austin, TX. A conference call line is available for out-of-town stakeholders interested in listening to the hearing (1-877-226-9790; access code 8317345). Please note: stakeholders wishing to testify need to attend the hearing in person. Questions? Contact [Laura Martin](#) at TACHC.

6. TACHC Registration for the Advanced Billing Managed Boot Camp is Open—Only 2 Spots Left! This 2-day training will be held in Austin on **June 11-12, 2012**. Because sessions will examine in more detail the concepts taught in the previous boot camps, focusing more on the individual characteristics and needs of your health center, we are limiting registration to those who attended a regular Billing Manager Boot Camp, either in October 2011 or February 2012. *If you did not attend a regular boot camp but are interested in the advanced event, please DO NOT register online for the advanced boot camp, as we will have to cancel your registration. Instead, please email [Shelby Tracy](#) directly for information on your options. The Advanced Billing Manager Boot Camp will also be limited to 25 participants, so make sure to register soon in order to reserve your spot. This will be the only session of this type to be offered by TACHC, so don't miss out on this opportunity! Click [HERE](#) to register for this event.



1. Migrant Clinicians Network to Host a Four-part Webinar Series on Cancer Prevention, Treatment & Survivorship: This series is geared toward health centers and others working with immigrant populations. All webinars are free-of-charge and provide 1 hour of CME* or CNE** credit. For a complete description of each webinar and to register, click [HERE](#).

- [Demonstrating Quality of Care in Cancer Screening for Difficult to Reach Populations](#) May 23rd, 2012, 10:00am PST , (Noon CST, 1:00pm EST) . Presenters: Edward Zuroweste, MD and Hans Dethlefs, MD
- [Moviéndose en contra del Cáncer](#) May 30th, 2012 , 10:00am PST (Noon CST, 1:00pm EST), (To be presented in Spanish), Presenter: Bertha Almendariz, MD
- [How to Increase Colorectal Cancer Screening Rates in Your Primary Care Practice](#) June 6th, 2012 10:00am PST (Noon CST, 1:00pm EST) Presenter: Durado Brooks, MD, MPH, American Cancer Society
- [Moving Against Cancer: Effective Prevention, Detection and Management of Cancer in Underserved Latinos](#) June 12th Noon CST, Presenter: Jennie McLaurin, MD, MPH

For more information about the Migrant Clinicians Network, click [HERE](#).

**Migrant Clinicians Network is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

*Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

2. TACHC Clinical Director Institute: Attention all Chief Medical Officers, Chief Dental Directors, and Behavioral Health Directors, please join your colleagues this year for an interactive 2-day session that will help you prepare for the upcoming challenges at your community health center. [The Institute](#) will be **July 27-28, 2012** at the Intercontinental Stephen F. Austin Hotel, 701 Congress Avenue, Austin, TX 788701. Presentations include, but not limited to: “Accountable Care, the Sustainability Model”, “How to Spread the Knowledge or Proper Coding and Improve the Skills of CHC Providers”, “ICD-10 Coding for Clinicians”, “Peer Review” and “How to Manage Physicians in Good Times and Bad”. Registration will be available on the TACHC Website, Events Page in the near future. For more information, contact [Davelyn Eaves Hood, MD, Director of Clinical Affairs](#) at the TACHC office, 512-329-5959, Ext. 2130.

3. HHS Postpones ICD-10 Compliance Deadline to Oct. 2014: The Department of Health and Human Services (HHS) has proposed rules that would delay, from October 1, 2013 to October 1, 2014, the compliance date for the International Classification of Diseases, 10th Edition diagnosis and procedure codes (ICD-10). Click [HERE](#) for more information.

4. FTCC U.S./Mexico Border Collaborative Trainings: The TX/OK AIDS Education & Training Center (TX/OK AETC) in collaboration with Federal Training Center Collaborative (FTCC) partners invites you to participate in a series of webinars/trainings specifically geared towards clinicians working in community health centers on the US-Mexico border and dealing with HIV-related issues. Continuing education will be offered for some of these trainings. For more information, click [HERE](#) to view details and to register!

5. Texas Cardiovascular Disease and Stroke Program Webinar: The [Texas Cardiovascular Disease and Stroke Program](#) will be hosting a free webinar on **May 24th**. From noon to 1pm CST for members of the health care team. The webinar will be on **Angiotensin-Converting Enzyme Inhibitors (ACEIs), Angiotensin II Receptor Antagonists (ARBs), and Direct Renin Inhibitors for Treating Essential Hypertension: An Update**. The speaker is Rhenee Robinson, RPh, of Total Therapeutic Management, who will be discussing evidence surrounding managing hypertension with the use of antihypertensive medications in the clinical practice. Certain continuing education credits are available for this webinar. A promotional flyer is attached and registration closes on Tuesday, May 22nd, 2012. To register, click [HERE](#). For more information contact: Cecily E. Brea, M.Ed Program Specialist, Cardiovascular Disease & Stroke Program, Chronic Disease Branch, Health

Promotion and Chronic Disease Prevention Section, Division for Prevention and Preparedness Services, Texas Department of State Health Services at 512-776-2050 or Cecily.Brea@dshs.state.tx.us.

Recruitment and Retention



1. Texas PCO American Recovery & Reinvestment Act (ARRA) Funded NHSC LR Retention Project: The Texas Primary Care Office (PCO) and the East Texas AHEC are partnering on a retention project focusing on NHSC ARRA supported loan repayors. ETAHEC is administering a retention survey of both the loan repayors and the clinical sites where they are currently fulfilling their service obligations. If you have an NHSC ARRA loan repayor on site, your center should have already received the survey instrument and TACHC strongly encourages your participation. As part of the retention project, a series of webinars designed to increase clinical sites knowledge base on the importance of and ways to retain NHSC clinicians will be offered. Session 1 was held May 9th. Dates for the remaining webinar sessions are as follow:

- Session 2, **August 8, 2012:** Systems to Address Patient Care: The Power of Communities
 - Session 3, **November 7, 2012:** Practice Management: Medical Communities as Support Systems
- For questions regarding the survey or webinars, please contact Regina Devers: rkdevers@UTMB.EDU

2. National Health Service Corp Application Cycles Open! Application cycles for the National Health Service Corp Scholarship Program and Loan Repayment Program are open for providers at eligible centers! Applications for the [Loan Repayment Program](#) are due **May 15, 2012**. Questions? Contact [Anita Mitchell](#) at TACHC.

Other News



TACHC Member News: To learn what your fellow health centers are involved in, click [HERE](#) for news coverage. We also encourage you to post your news, questions and comments to each other on the TACHC members listserv (members@tachc.org), where only TACHC executives or their designees are recipients.



If you would like to be removed from this mailing, please send a message to ccarson@tachc.org, and we will remove your name from our list as soon as possible.



Angiotensin-Converting Enzyme Inhibitors (ACEIs), Angiotensin II Receptor Antagonists (ARBs), and Direct Renin Inhibitors for Treating Essential Hypertension: An Update

1 Hour Webinar for the Health Care Team

Thursday, May 24, 2012 Noon—1:00pm (CST)

Register for this event:

http://www.surveymonkey.com/s/hypertension_medications_webinar

Grab lunch and join us for this one hour Webinar.

Rhenee Robinson, RPh, of Total Therapeutic Management, will discuss evidence surrounding managing hypertension with the use of antihypertensive medications in your clinical practice.



Physician Credit Designation Statement

PRIME[®] designates this live activity for a maximum of .5 *AMA PRA Category 1 Credit*[™]. Physicians should claim only credit commensurate with the extent of their participation in the activity.

PRIME Education, Inc. (PRIME[®]) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Physician Assistant Accreditation Statement

AAPA accepts *AMA Category 1 CME Credit*[™] for the PRA from organizations accredited by ACCME.



Nurse Practitioner Accreditation Statement

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There is no fee for this CME/CE activity. This activity is sponsored by PRIME Education, Inc (PRIME[®]) and funded under contract HHS290201000006G from the Agency for Healthcare Research and Quality (AHRQ), U.S. Department of Health and Human Services (HHS).



PUBLIC HEARING NOTICE:

Proposed changes to Health and Human Services Commission's Texas Health Care Transformation and Quality Improvement Program 1115 Waiver Proposed Regional Healthcare Partnership Map

May 17, 2012
1:30 p.m. – 4:30 p.m.

Meeting Site:

Texas Health and Human Services Commission, Brown-Heatly Building
Public Hearing Room
4900 North Lamar Blvd.
Austin, Texas

The Texas Health and Human Services Commission (HHSC) will conduct a public hearing to receive comments on the proposed regional healthcare partnership (RHP) map that will be released in May. In early April 2012, HHSC issued a map dated March 30, 2012, outlining proposed RHP boundaries under the Texas Healthcare Transformation and Quality Improvement 1115 waiver. The updated May map incorporates feedback HHSC received from proposed anchor entities and counties on the proposed March 30, 2012 map.

HHSC is finalizing the map and anchors to ensure regions will have sufficient time for participants to work together to develop the RHP regional plans. This public hearing is the final opportunity to voice proposed changes to the RHP map.

Contact: Laela Estus, Medicaid CHIP, Health and Human Services Commission,
TXHealthcareTransformation@hhsc.state.tx.us; (512) 491-1128

This meeting is open to the public. No reservations are required and there is no cost to attend this meeting.

People with disabilities, who wish to attend the meeting and require auxiliary aids or services, should contact Shanece Collins at 512-491-1323 at least 72 hours before the meeting so appropriate arrangements can be made.

AGENDA:

**Texas Health and Human Services Commission
Texas Health Care Transformation and Quality Improvement Program 1115 waiver
Proposed Regional Healthcare Partnership Map**

**May 17, 2012
1:30 p.m. to 4:30 p.m.**

**Meeting Site:
Texas Health and Human Services Commission, Brown-Heatly Building
Public Hearing Room
4900 North Lamar Blvd.
Austin, Texas**

- 1. Welcome and Introductions**
- 2. General Hearing Guidelines**
- 3. Overview of proposed RHP map**
- 4. Comments from stakeholders regarding changes to the proposed RHP map**
- 5. Adjourn**

Contact: Laela Estus, Medicaid CHIP, Health and Human Services Commission,
TXHealthcareTransformation@hsc.state.tx.us; (512) 491-1128

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