



In This Issue

Click on the blue header to go to the pertinent section of this email

- [TACHC ACO "OC3 Booster Session"](#)....For more on this topic, see the Upcoming Events section
- [National Government Services \(NGS\) "Ask-the Contractor" Teleconference for FQHCs](#)....For more on this topic, see Item #1 in the Governance and Finance section
- [Hogg Foundation Request for Proposals - 2012 Integrated Health Care Planning and Implementation Grants](#)....For more on this topic, see Item #2 in the Governance and Finance section
- [Congressional and Kaiser Family Foundation FQHC Resources](#)....For more on this topic, see Item #3 in the Governance and Finance section
- [TACHC Registration for the Advanced Billing Managed Boot Camp is Open—Only 8 Spots Left!](#)....For more on this topic, see Item #4 in the Governance and Finance section
- [Texas HHSC Medicaid Managed Care Town Hall Meetings](#)....For more on this topic, see Item #5 in the Governance and Finance section
- [CDC Strategies for Increasing Adult Vaccination Rates](#)....For more on this topic, see Item #1 in the Clinical Affairs section
- [TACHC Clinical Director Institute](#)....For more on this topic, see Item #2 in the Clinical Affairs section
- [FTCC U.S./Mexico Border Collaborative Trainings](#)....For more on this topic, see Item #3 in the Clinical Affairs section
- [TACHC Upcoming Recruitment Activities](#)....For more on this topic, see the Recruitment & Retention section
- [TACHC Bids a Fond Farewell to Elmer Goertz](#)....For more on this topic, see Item #1 in the Other News section
- [Community Health Development Inc. Grand Opening of Center for Community Wellness](#)....For more on this topic, see Item #2 in the Other News section
- [TACHC Member News](#)....For more on this topic, see Item #3 in the Other News section



*Patient Exam
Fort Bend Family Health Center*

Upcoming Events

TACHC ACO "OC³ Booster Session"

April 13, 2012, Westin Houston Memorial City Hotel, Houston, TX

All those interested in participating in the TACHC ACO are strongly encouraged to attend the OC³ "Booster Session" on Patient Centered Model of Care beginning April 13 or else join the next OC³ Learning Year in June. Faculty presentations will be given on Spread and Sustainability issues as participants move forward in their change and improvement efforts with

Richmond, TX

particular attention placed on understanding *team dynamics* and *senior leadership commitment*. Other presentations include a review of the NCQA PCMH Standards as well as the importance of Care Coordination. Centers, alongside current OC³ teams, will be presented with the “Big Picture” of how the changing landscape of federal requirements, medical home, quality assurance monitoring and reporting relate to health care reform initiatives. Following the interactive and dynamic presentations, participants will have an opportunity to develop specific plans for Communication, Data Collection and “Sustain and Spread”. This event will be a great opportunity for participants to ask questions, address concerns and network with peers facing similar changes at their centers. For more information and registration click [HERE](#). Questions? Contact [Verne LaGrega](#), Clinical Care Coordinator at the TACHC office, 512-329-5959.

Information regarding all upcoming events hosted by TACHC can be found [HERE](#).

**Governance and
Finance**



1. National Government Services (NGS) "Ask-the Contractor" Teleconference for FQHCs: NGS, the largest Medicare Administrative Contractor, will be conducting an “Ask-the- Contractor” teleconference on **Wednesday, April 4, 2012 from 1:00-2:30 p.m. CT** for Federally Qualified Health Centers (FQHCs). During this session, NGS will provide helpful updates on a variety of topics including Medicare enrollment, claims processing, and reimbursement. To register for this session or to obtain additional information about this teleconference, please visit the NGS website at www.NGSMedicare.com.

2. Hogg Foundation RFP - 2012 Integrated Health Care Planning and Implementation Grants: The Hogg Foundation invites nonprofit behavioral health and primary care providers in Texas to submit proposals for integrated health care planning and implementation activities. The foundation is funding this program to support behavioral health and primary care providers as they integrate behavioral and physical health care services, with the ultimate goal of making integrated health care the standard practice in Texas. View proposal details, including eligibility, deadlines and submission information [HERE](#). Please read the request for proposals thoroughly before submitting a proposal. Feel free to forward this invitation to others who may be eligible or interested.

3. Congressional and Kaiser Family Foundation FQHC Resources: In the last couple of weeks there have been several reports released on FQHCs that you and your health center staff may find useful. Last week the Congressional Research Service (CRS) released a report entitled, “[Federal Health Centers](#)”. This report provides a comprehensive overview of the federal health center program from its statutory authority to the potential impact of the Affordable Care Act (ACA) on health centers. The Kaiser Family Foundation (KFF) released two reports on Community Health Centers last week. The first, entitled “[Community Health Centers: The Challenge of Growing to Meet the Need for Primary Care in Medically Underserved Communities](#)”, examines challenges FQHCs face as 2014 approaches. The second report is entitled “[Medicaid and Community Health Centers: The Relationship Between Coverage for Adults and Primary Care Capacity in Medically Underserved Communities](#)”.

4. TACHC Registration for the Advanced Billing Managed Boot Camp is Open—Only 8 Spots Left! This 2-day training will be held in Austin on **June 11-12, 2012**. Because sessions will examine in more detail the concepts taught in the previous boot camps, focusing more on the individual characteristics and needs of your

health center, we are limiting registration to those who attended a Beginner Billing Manager Boot Camp, either in October 2011 or February 2012. *If you did not attend a beginner boot camp but are interested in the advanced event, please DO NOT register online for the advanced boot camp, as we will have to cancel your registration. Instead, please email [Shelby Tracy](#) directly for information on your options. The Advanced Billing Manager Boot Camp will also be limited to 25 participants, so make sure to register soon in order to reserve your spot. This will be the only session of this type to be offered by TACHC, so don't miss out on this opportunity! Click [HERE](#) to register for this event.

5. Texas HHSC Medicaid Managed Care Town Hall Meetings: On Thursday, April 12, 2012, the Texas Health and Human Services Commission (HHSC) will conduct Town Hall meetings in Weslaco to discuss the March 1, 2012, Medicaid managed care expansion to providers of acute care and long term services and supports (LTSS) delivering STAR and STAR+PLUS services in the Hidalgo Service area. For more information, click [HERE](#).

Clinical Affairs

1. CDC Strategies for Increasing Adult Vaccination Rates: Increasing and sustaining high vaccine coverage levels is important because a highly vaccinated population reduces the incidence of disease and safeguards the health of Texans. The Center for Disease Control (CDC) has a number of strategies/tools that are low cost and easy to implement. For each strategy you will find a definition, advantages and disadvantages, steps for implementation, and studies documenting the effectiveness of the strategy. Examples of materials that can be used with each strategy are provided as well as a complete [reference list](#) of the effectiveness studies. To learn more about strategies for increasing adult vaccine rates, click [HERE](#).

2. TACHC Clinical Director Institute: [The Institute](#) will be July 27-28, 2012 at the Intercontinental Stephen F. Austin Hotel, 701 Congress Avenue, Austin, TX 788701. Attention all Chief Medical Officers, Chief Dental Directors, and Behavioral Health Directors, please join your fellow colleagues this year for an interactive 2-day session that will help you prepare for the upcoming challenges at your community health center. Presentations include, but not limited to: "Accountable Care, the Sustainability Model", "How to Spread the Knowledge or Proper Coding and Improve the Skills of CHC Providers", "ICD-10 Coding for Clinicians", "Peer Review" and "How to Manage Physicians in Good Times and Bad". Registration will be available on the TACHC Website, Events Page in the near future. For more information, contact [Davelyn Eaves Hood, MD, Director of Clinical Affairs](#) at the TACHC office, 512-329-5959, Ext. 2130.

3. FTCC U.S./Mexico Border Collaborative Trainings: The TX/OK AIDS Education & Training Center (TX/OK AETC) in collaboration with Federal Training Center Collaborative (FTCC) partners invites you to participate in a series of webinars/trainings specifically geared towards clinicians working in community health centers on the US-Mexico border and dealing with HIV-related issues. Continuing education will be offered for some of these trainings. For more information, click [HERE](#) to view details and to register!

Recruitment and Retention

TACHC Upcoming Recruitment Activities: In our continued mission to help promote member health center career opportunities, TACHC recruiting staff will be attending a network meeting hosted by CareerMD in Lubbock (**April 2nd!**), speaking with Texas Tech-Amarillo residents (**April 3rd!**) and visiting the Pan-America PA program in Edinburg (**April 13th!**). Please take a moment to verify that your job postings are current. If you have changes/additions or need assistance, please contact [April Sartor](#) at the TACHC office.

Other News



1. A Fond Farewell to Elmer Goertz: Please join TACHC in wishing Elmer bon voyage. Yesterday, Elmer retired from serving community health centers as TACHC's Insurance Program Specialist, passing the baton into the capable hands of [Sandra K. Thompson](#). Some of you may have met Sandra recently as she and Elmer visited several member sites.

2. Community Health Development Inc. Grand Opening of Center for Community Wellness: You are invited to attend CHDI's grand opening of its brand new Center for Community Wellness. The ribbon cutting ceremony will begin at **10:00 AM** this **May 5, 2012** at 908 S. Evans St., Uvalde, TX 78801. For more information, contact CEO [Rachel Gonzales-Hanson](#).

3. TACHC Member News: To learn what your fellow health centers are involved in, click [HERE](#) for news coverage. We also encourage you to post your news, questions and comments to each other on the TACHC members listserv (members@tachc.org), where only TACHC executives or their designees are recipients.



If you would like to be removed from this mailing, please send a message to ccarson@tachc.org, and we will remove your name from our list as soon as possible.

Texas Association of Community Health Centers

ACO OC³ Booster Session

Agenda

April 13th – April 14th, 2012

The Westin Houston Memorial City, Houston, Texas

Friday, April 13th, 2012

7:00am Continental Breakfast

8:00am Leadership Commitment to Sustain and Spread

Wisteria 3-4

Mike Davies, MD, James Comeaux and David Krusleski, MD

The role and importance of senior and clinical leadership's commitment and support during sustain and spread will be discussed. Teams will be given an opportunity to review and discuss any general or specific team issues.

9:15am Improving Care Inside the Red Zone

Wisteria 3-4

Mike Davies, MD

Teams will be led through a discussion on the importance of maximizing the red-zone.

10:30am Mid-Morning Break-Beverage Refresh

10:45am Care Coordination: Project Access

Wisteria 3-4

During this session, the presenters will provide an overview care coordination focusing on Children with Epilepsy and other chronic conditions with emphasis on how this is implemented with a PCMH model delivery.

12:00pm Buffet Lunch will be Provided

Wisteria 2

1:15pm Championship Teams

James Comeaux and Julie Thorpe

Teams will be lead through an interactive session that will help them identify their individual personality types and explain what this means for them as a team player. Next, faculty will discuss strategies for working more effectively with teams when taking personality types into consideration

2:30pm Optimizing Comprehensive Clinical Care (The Really Big Picture) Part I

Wisteria 3-4

Davelyn Eaves-Hood, MD, MBA, Director of Clinical Affairs

Cecile Carson, JD, Associate General Counsel

During this session, participants will learn how to implement a fully functional optimized comprehensive clinical care system by leverage the elements of the OC3 CPI Manual and OC3 Learning Year concept and the Health Center Controlled Network Central Data Repository.

- 3:30pm** **Afternoon Break – Snacks will be provided**
- 3:45pm** **Optimizing Comprehensive Clinical Care (The Really Big Picture) Part II**
Wisteria 3-4
- 4:30pm** **OC3 Learning Year Evaluation and Take Down Storyboards**
Wisteria 3-4
- 5:00pm** **Adjourn for the day**
- 5:30pm** **TACHC Mixer**
Dogwood

Saturday, April 14th, 2012

- 7:00am** **Continental Breakfast**
- 8:00am** **Optimizing Comprehensive Clinical Care (OC³): Looking Back and Looking Forward-Part I**
Wisteria 3-4
Mike Davies, MD
- During this joint session, the current OC 3 teams will learn how to “Boost Forward” by looking back on their accomplishment. This will include a review of OC 3 principles plus a reconciliation of OC3 and PCMH elements. The PCMH elements include compliance standards for various certification entities. New OC3 participants will learn how leadership needs to be set up to not only embrace change, but be able to implement it effectively. Current teams will be asked to share their learning experiences, best practices
- 10:15am** **Break – Beverage Refresh**
- 10:30am** **Optimizing Comprehensive Clinical Care (OC³): Looking Back and Looking Forward –Part II**
Wisteria 3-4
- 12:00pm** **Buffet Lunch will be Provided**
Wisteria 2
- 1:00pm** **Patient Centered Medical Home (PCMH) Update: The Big Picture**
Wisteria 3-4
- During this session, the presenters will provide an overview of the PCMH initiatives, etc.*
- PCMH Standards – Part I: Standards 1, 2, & 3**
NCQA, TACHC, and Faculty
- During this session, the presenters will provide an overview of the PCMH Standards and OC3 Teams will discuss their progress in each of the standard areas. Each center will share what they did to meet the standard and proposed next steps towards NCQA PCMH recognition. Attention will be focused on the NCQA “Must Pass” elements.*
- 3:30pm** **Break – Snacks will be provided**

3:45pm **PCMH Standards – Part II: Standards 4, 5, & 6**
Wisteria 3-4

NCQA, TACHC, and Faculty

During this session, the presenters will provide an overview of the PCMH Standards and OC3 Teams will discuss their progress in each of the standard areas. Each center will share what they did to meet the standard and proposed next steps towards NCQA PCMH recognition. Attention will be focused on the NCQA “Must Pass” elements.

5:00pm **Team Meeting and Report Out:**
Wisteria 3-4

Teams will meet to discuss 1) what has been learned from faculty and other teams, 2) team commitments, & 3) what was started that has not yet been finished

Teams will report out on lessons learned and discuss their planned activity/strategies/dates/assignments and accountability for the next action period.

5:30pm **Adjourn for the day**

OC3 Team Assignments for Report Out

Mike Davies	James Comeaux
Amistad Community Health Center	Community Health Development Inc.
Asian American Health Coalition	Fort Bend Family Health Center
Brazos Valley Community Action	Good Neighbor
CommUnityCare	Spring Branch Community Health Center