



TACHC

Texas Association of Community Health Centers

WEEKLY WRAP-UP

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RECRUITMENT & RETENTION

Would You Like us to Help You Recruit?

NEWS

New FTCA Video Recruiting Resource Available

TACHC has created a new recruiting resource: a video showcasing the benefits of medical liability coverage provided under the Federal Tort Claims Act (FTCA). [You can view the video here](#). The video is also available

as a link on www.tachc.org on the TACHC home page. Note: To download the video, click on the “vimeo” icon.



Contact Your Local Media for National Health Center Week

As you plan for National Health Center Week, it is important to tell your story! Stories resonate with people, and are one of the most compelling ways to communicate and educate policymakers about the outstanding work that you are doing. Use the [templates](#) NACHC has provided to create a [letter to the editor](#), an [opinion editorial](#), or a [press release](#). Need help? Contact [Brom Hoban](#) or [Corinne Medina](#).

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UPCOMING EVENTS



LAST CALL for Customer Service Training • Austin • July 11

By popular demand, the Road to Customer Service Excellence will continue with one more session! This seminar will take place in Austin on July 11. Participants raved about presenter Guy Smith (pictured above) at the recent Houston seminar, where he encouraged attendees to “think differently about patient service.” Using tools and tips, Guy challenged the concept of “service as usual,” and encouraged participants to create a personal plan that would lead their organization down the Road to Service Excellence. “Excellent presenting information. Trainer kept all engaged! Love the interaction with all the other guests. Mr. Smith was GREAT!” said one attendee. [Register for the Austin event here](#).

Register for the Second PCMH Bootcamp Face to Face Sessions!

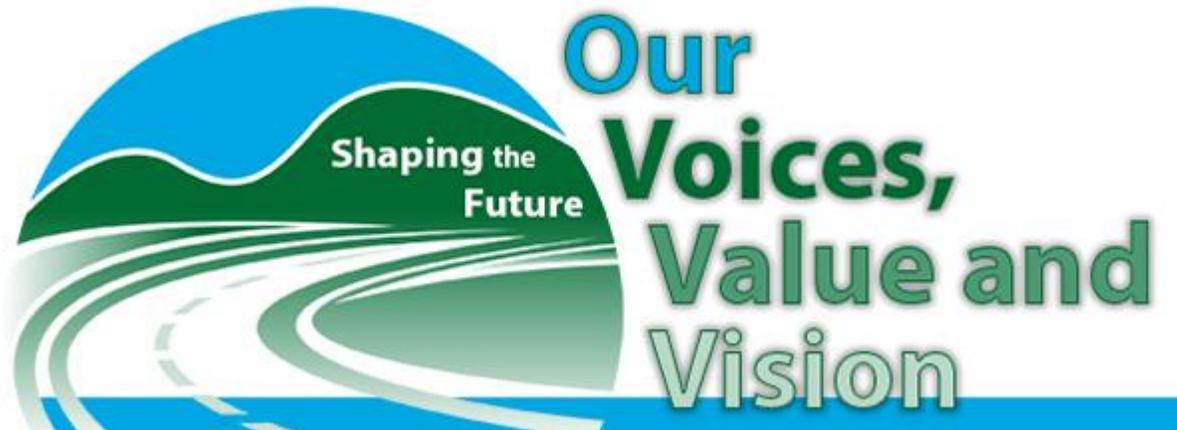
[Registration is now open](#) for the July 17 Second PCMH Bootcamp Face to Face Session which will be held in San Antonio. The second PCMH Bootcamp session will build on the material covered on April 19, with the purpose of advancing learning and knowledge around PCMH development for health center teams. This is a team-based learning event designed to help participants optimize their work in developing and sustaining the PCMH model of care. For any questions, please email Ana Sierra at asierra@tachc.org.

OC³ CPI Webcast: Emergency Preparedness – The New Requirements Part 1 • July 21

The “Medicare and Medicaid Programs; Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers” Final Rule (“CMS Final Rule”) establishes national emergency preparedness requirements for participating providers and certified suppliers to plan adequately for both natural and man-made disasters, and coordinate with Federal, state, tribal, regional and local emergency preparedness systems. CMS has implemented new emergency preparedness requirements for 17 different healthcare provider/supplier types, including federally qualified health centers and rural health clinics. This webcast will address how the key provisions of the rule (risk assessment and planning, policies and procedures,

communications plans, and training and testing) and the additional requirements apply to FQHCs and RHCs.
[Click Here for Registration and Information](#)

**TACHC Annual Conference • October 29-November 1, 2017
La Cantera Resort & Spa • San Antonio, Texas • Save the Date!**



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GROUP PURCHASING

Cardinal Health's Annual Conference

Cardinal Health hosts a national conference for their customers: [Cardinal Health's RBC](#). The RBC this year is in San Antonio, TX from July 26-29. Cardinal is hosting a special track for the TACHC members on Thursday, July 27.

You are welcome to attend July 27, at no charge. An [invite/flyer](#) about the conference and an [agenda](#) are available. TACHC members are welcome and encouraged to attend a joint TACHC/Cardinal presentation from 12:30-2:30 PM to talk more in depth of the services available to the TACHC members via Cardinal.

Save the date!! Come visit the great city of San Antonio and get your pharmacy CE at the same time. If you are interested in attending the Cardinal RBC on July 27, please let [Lynn Ford](#) know.

Office of Pharmacy Affairs 340B Registration Window Now Open

The window to register both a clinic site and a retail pharmacy to be eligible for 340B pricing is now open and will be until July 15. This is the window if you want to add a new retail pharmacy to contract with for pharmacy services ("bill to/ship to"). When registering in this window of time, the new site will be eligible for 340B pricing effective October 1. The registration process occurs electronically via the [OPA website](#). Remember that you cannot register a site to be eligible for 340B pricing till it is listed in the EHB. It is critical for any and all clinic sites that are listed in the EHB to also be listed in the database in order for patients seen at the clinic sites to fill their prescriptions with 340B. If you have any questions, please contact [Lynn Ford](#).

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POLICY

Survey of Family Planning Services in Community Health Centers

TACHC strongly encourages health center CEOs (or their representatives) to complete the Survey of Family Planning Services in Community Health Centers. The survey is being conducted by the Geiger Gibson Program in Community Health Policy and the Jacobs Institute of Women's Health at the George Washington University (GWU), with support from the Henry J. Kaiser Family Foundation. The survey started going out mid-May and

was emailed to health center CEOs. Your input is very valuable in helping researchers understand health centers' important role in family planning and any changes since the previous survey (conducted in 2011), as well as to identify opportunities to further strengthen family planning services at CHCs. All federally-funded health centers are eligible to take the survey. Another survey reminder was sent out on Tuesday, June 27. If the CEO has not received any emails about the survey, please contact the Geiger Gibson Program in Community Health Policy (ggprogram@gwu.edu).

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GOVERNANCE & FINANCE

FTCA PAL 2017-03: CY 2018 Application Requirements for Coverage

FTCA PAL 2017-03 contains the instructions for health centers submitting an FTCA application requesting initial deeming; or an annual FTCA redeeming application for deeming coverage for CY 2018 (January 1, 2018 - December 31, 2018). The EHB system **begin accepting deeming applications on June 23**. Applications are due **on or before July 24, 2017** in order to be eligible to be deemed for the entirety of CY 2018 without a gap in coverage.

In order to be deemed or redeemed for the upcoming calendar year, applicants must demonstrate via their FTCA deeming application that they meet FTCA requirements for risk management, claims management, QI/QA, and credentialing and privileging. The [FTCA deeming application](#) and [associated attachments](#) have been updated to reflect these aligned requirements.

FTCA Webcast Now Available on HRSA Website

A webcast regarding FTCA CY 2018 deeming applications was broadcast on Monday, June 5, 2017. The FTCA [webcast is now available for viewing here](#) on the HRSA website. You will be prompted to fill out a form with your name and organization prior to viewing the webcast.

Meet HRSA's After-hours Requirement, Save Money and Increase Continuity of Care for Your Patients

The nurse advice line, TACHC's newest service offered through group purchasing, went live in early March. This after-hours support service allows patients to speak to registered nurses that will follow triage protocols and be directed to appropriate care options. Reduce the number of patients being unnecessarily sent to the ER when they cannot reach your center and meet HRSA's after-hours requirement with ease. The flat monthly rate is based on unduplicated UDS patient counts, not call volume. There are no additional fees for translation services and the number of calls is unlimited. Unlike other advice lines, you can *encourage* your patients to utilize this service when your center doors are closed and ultimately provide more continuity of care. For more information, please contact [Corinne Medina](#) or [Nancy Gilliam](#).

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OUTREACH

TACHC Outreach & Enrollment Annual Conference - Registration Now Open!

Please join us September 27-28, 2017 at the Sonesta Bee Cave - Austin Hotel for the 5th TACHC Outreach & Enrollment Conference: My Texas My Health. Together Towards Tomorrow. The conference will focus on the latest health care policies at both the federal and state levels and what that means for outreach and enrollment activities in health centers, including messages and strategies to respond to any changes. Breakout sessions will highlight an updated session on immigration issues, outreach to Veterans, programs available for women's health and an improved lesson on selecting and comparing Marketplace health plans. There will be opportunities for peer learning and networking for sharing best practices as well. All health center outreach and enrollment staff and supervisors are invited to attend. [Register here](#). Contact [Sonia Lara](#) or [RexAnn Shotwell](#) for more information.

CLINICAL

Emergency Preparedness and Response Resources

CMS and ASPR TRACIE are partnering to provide technical assistance and share resources to help affected providers start or update the documents mandated by the CMS EP Rule. For your ease, ASPR TRACIE

developed the [CMS EP Rule: Resources at Your Fingertips](#) document so all related materials can be accessed with one click.

The rule was published on September 16, 2016 and is effective November 15, 2016. The regulations must be implemented by affected entities, including FQHC's, by November 15, 2017. More information on ambulatory care and FQHCs can be found [Here](#).

Complete the Health Center Emergency Preparedness Survey

Federally Qualified Health Centers (FQHCs) have a unique opportunity to reach and serve vulnerable populations during a public health emergency. In collaboration with Public Health Management Corporation (PHMC), the National Network of Public Health Institutes, and the Centers for Disease Control and Prevention, the National Nurse-Led Care Consortium (NNCC) is surveying FQHCs to learn more about existing public health preparedness efforts at health center sites and to identify opportunities for education and technical assistance.

If you have not yet completed the voluntary Health Center Preparedness Survey, please refer back to the email sent to you on June 15 by Kristine Gonnella, director of training and technical assistance at NNCC. If you need a survey link, please contact Mary Harkins-Schwarz, evaluation specialist at PHMC, at mharkins@phmc.org or (215) 985-2082. The survey closes on Friday, July 14.

A Clinical Affairs Story: The Return of OC³

"A long time ago in a galaxy far, far away..."

The TACHC Clinical Team has been hard at work revamping the OC³ curriculum. The new curriculum will build on OC³ basics: access redesign, improving office efficiency, and developing quality improvement teams. The new OC³ Program will begin in the fall of 2017 and has extended to an 18-month program. A brand new OC³ portal will also launch to help teams keep track of OC³ measures. Centers interested in the new OC³ Program will need their Leadership to attend the OC³ Leadership Bootcamp on October 11. If you are interested in participating in the new OC³ Program, please email Verne LaGrega at vlagrega@tachc.org.

FORHP Rural Health Opioid Program Funding Opportunity

HRSA's Federal Office of Rural Health Policy (FORHP) is making \$3 million available to expand opioid-related health care services in rural communities. The funding will support up to 12 grantees for three years. Applications for the FORHP program are due July 21. [Find more information about the FORHP program and instructions for applicants.](#)

Mental Health and Substance Abuse Services Notice of Funding

HRSA recently announced the availability of FY 2017 Access Increases in Mental Health and Substance Abuse Services (AIMS) supplemental funding. This Health Center Program award will enable recipients to expand access to mental health and substance abuse services focusing on the treatment, prevention, and awareness of opioid abuse. The [FY 2017 AIMS Instructions](#) document, sample forms, and other resources are available on the AIMS technical assistance website. An informational webcast was held on 6/29, but you can view the [Presentation Slides](#). **Applications are due in HRSA's Electronic Handbooks (EHB) by 4:00 PM CDT, July 26.** There is no Grants.gov submission requirement. You are encouraged to use the sample forms and other resources on the [AIMS technical assistance website](#) to begin developing your proposals before working in the EHB application module.

Recommendations for Promotores(as) de Salud and Language Access Services at Your Health Center

Community health workers/promotores(as) de salud are frontline public health workers who are members of the community they serve. By serving as a liaison between the health organization and the community, they facilitate access to services and improve the quality and cultural competence of service delivery. Farmworker Justice and MHP Salud, both BPHC-funded NCAs, have developed [recommendations for promotores\(as\) de salud](#) involved in language access services at health centers.

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RECRUITMENT & RETENTION

Would You Like us to Help You Recruit?

Does your center have openings for clinical providers or executive management that you would like us to help you recruit for? [Complete the TACHC online position profile](#). Contact [Danielle Ramos, TACHC Recruitment Dept. Program Assistant](#) for more information.

Did you know that the TACHC Weekly Wrap-Up is available to ALL TACHC members and ALL your staff? [Share this link with your health center staff to sign up for the Wrap!](#)

Don't miss out. Follow TACHC on [facebook](#) and [twitter](#).

Send **NEWS** about your health center to be considered for inclusion in the TACHC Weekly Wrap-Up to TACHC Wrap Editor [Brom Hoban](#).

Sign up to receive the [TACHC Weekly Wrap Up!](#)

TACHC · United States

This email was sent to aalvarez@tachc.org. To stop receiving emails, [click here](#).