



TACHC

Texas Association of Community Health Centers

WEEKLY WRAP-UP

Volume: 9 Issue: 23

June 9, 2017

IN THIS ISSUE

NEWS

National Health Center Week is Coming – Here are Some Tips
Request a NHCW Proclamation
We Want to Tell Your Success Stories for National Health Center Week
Gateway Community Health Center Recognized as PCMH Certified
MACRA and FQHCs

UPCOMING EVENTS

My Texas My Health Webcast
Customer Service Training- Last Call!
CEO Institute Set for June 29 in Austin
TACHC Annual Conference • October 29 - November 1, 2017 • La Cantera Resort & Spa • San Antonio, Texas

GROUP PURCHASING

Henry Schein Dental Offering
340B FQHC Late Registration: DEADLINE TODAY

POLICY

Special Session Called
SB 4 “Sanctuary City” Litigation
Medicaid 1115 Family Planning Waiver

GOVERNANCE & FINANCE

2017 Health Center Patient-Centered Medical Home (PCMH) Recognition Quality Awards
FTCA PAL 2017-03: CY 2018 Application Requirements for Coverage
Check HRSA Website for FTCA Webcast Archive
Meet HRSA’s After-hours Requirement, Save Money and Increase Continuity of Care for your Patients

CLINICAL

Project ECHO for Alcohol Use Disorder and Depression
Opioid Addiction Treatment ECHO
Successful Models and Resources to Support Opioid Abuse Prevention and Treatment
An Overview of Prescription Drug Monitoring Programs: Tools and Resources for Treating Opioid Use Disorder in Health Centers
How to Effectively Implement Tele-behavioral Health in Primary Care – A Dialogue with Experts
Chronic Pain CPI Webcast - Part 1 Recording Available; Part 2 Set for June 16
Integrated Care Web-Based Meeting
IHS and CDC to Host Zika Provider Update June 29, 2017

OUTREACH

TACHC Outreach & Enrollment Annual Conference – Registration Now Open!

SB5 "Voter Overhaul Bill"

RECRUITMENT & RETENTION

Would You Like us to Help You Recruit?

NEWS

National Health Center Week is Coming – Here are Some Tips

National Health Center Week is fast approaching, and this year is going to be the biggest and best yet. If you've already got your center's events planned, be sure to post them on www.healthcenterweek.org and email TACHC's [Courtney Weaver](#) with the details. [Find out about health center week and what makes this year so special here.](#)



Request a NHCW Proclamation

Is your health center ready for NHCW? This year's theme is "Celebrating America's Health Centers: The Key to Healthier Communities." Now is the time to submit a request for a local NHCW proclamation from your mayor, city council or county commissioners! [Use this Texas template.](#) For more information, visit the [NHCW website.](#)

We Want to Tell Your Success Stories for National Health Center Week

As we head toward National Health Center Week, we want to tell your story! Stories resonate with people, and are one of the most compelling ways to communicate. We are seeking anecdotes and success stories that highlight the quality care that you provide every day. We want to hear your success stories that highlight integrated services, care coordination, and excellent clinical outcomes. Stories that include patient names and pictures are the best, but make sure to get patient consent before sending personal information. However, we would love to hear anonymous stories as well. Please help TACHC to educate policymakers about the outstanding work that you are doing and email [Brom Hoban](#) or [Corinne Medina](#) with your best stories!

Gateway Community Health Center Awarded Accreditation and Primary Care Medical Home Certification from the Joint Commission

Gateway Community Health Center, Inc. announced it has earned The Joint Commission's Gold Seal of Approval® for [Ambulatory Health Care Accreditation](#) and Primary Care Medical Home Certification by demonstrating continuous compliance with its nationally recognized standards. The Gold Seal of Approval® is a symbol of quality that reflects an organization's commitment to providing safe and effective patient care.



Gateway Community Health Center, Inc. underwent a rigorous onsite survey in April 2017. During the review, a team of Joint Commission surveyors with expertise in ambulatory health care, evaluated compliance with ambulatory care standards related to a variety of areas, including coordination of care, monitoring for procedures that involve use of sedation or anesthesia, infection prevention and control, management of medications, and patient education and training. "The Joint Commission accreditation and Primary Care Medical Home Certification is a validation of the superior service and care we are honored to provide our

community. This accolade further solidifies our commitment to patient safety and high standard of care given to all our patients," said Gateway COO, Oscar J. Buitron. Laura McCoy, CFO, goes on to say, "Receiving this accreditation solidifies our commitment to patient care and safety."

Chairman of Gateway's Board, Lauro Garcia said, "This is a great accomplishment for Gateway clinics. We have provided quality care for our patients for over 50 years and the Joint Commission recognizes our efforts." Gateway CEO, Elmo Lopez, Jr., says, "The Gateway Community Health Center mission is 'Quality HealthCare for Everyone' and we wanted to have our patients and our community know that we have received The Joint Commission's Gold Seal of Approval. The Joint Commission accreditation process touched every part of our clinics and how we care for our patients. This process puts Gateway Clinics way ahead of the curve when it comes to patient safety and quality care for all of our patients."

MACRA and FQHCs

NACHC has produced a brief overview and [FAQ](#) of MACRA, the Quality Payment Program and MIPS applicability to FQHCs. Currently, FQHCs are not subject to MIPS and their payment methodology will not change unless they bill Medicare Part B separately and outside of the FQHC PPS rate. Please contact [Ramona Whittington](#) if you have additional questions.

[Back to Top](#)

UPCOMING EVENTS



My Texas My Health Webcast

Join us Thursday, June 15, 2017 from 11:00 AM – 11:30 AM to learn more about TACHC's recent work on designing our newly developed My Texas My Health push-cards for health center outreach and enrollment staff. This month, TACHC health centers will receive a variation of push-cards designed to promote the availability of free, in-person assistance at health centers and continue educating patient and consumers in your service area about affordable insurance options and the availability of financial assistance. This webcast will describe the purpose and function of these outreach materials and offer tips for how and where to use them. Please join us to learn more about these free materials being sent to your health center. [Registration is required.](#)



Customer Service Training- Last Call!

You asked, we listened! Customer service training is here! The Road to Service Excellence kicked off on May 17. Our speaker, Guy Smith, of TACHC Annual Conference in Frisco fame, will continue to lead these all-day customer service trainings in various cities across Texas. The objectives of the training are 1) to identify 3 approaches to breaking your patterns that limit your success, 2) to recognize the importance of prioritizing service standards and 3) to apply 3 tools designed to help you achieve Service Excellence. The first three sessions have been incredibly well received. Attendees are feeling "motivated and challenged to think outside the box," and describing Guy as a "fabulous, very interactive speaker that kept everyone involved and alert." Elmo Lopez, CEO of Gateway Community Health Center, urges other leaders to attend after quickly identifying the value of the training for all, but specifically, other CEOs. Don't miss out! There is only one more available location to attend! [Registration is open for the remaining session on the events page of the TACHC website.](#) [View the agenda here.](#) The scheduled trainings are:

- [Tyler – Wednesday, June 14](#)
- [Dallas – Friday, June 16 \(FULL!\)](#)
- [Houston – Tuesday, June 20 \(FULL!\)](#)

CEO Institute Set for June 29 in Austin

The purpose of the CEO Development Training would be to provide training, resources and support to help new CEOs, or existing CEOs that would like a refresher, successfully lead a health center in the ever changing healthcare environment. The training would assist CEOs to understand the fiduciary role of the CEO, understand key health center financial measures, identify and utilize key strategies to ensure a productive CEO/Board working relationship, identify appropriate data to guide strategic decision-making and identify key strategies to achieve high performance at the health center. The training will also provide a face-to-face networking opportunity for the CEOs in order to strengthen peer relationships. [View the details here.](#) ([Hotel reservation deadline is June 14](#))

**TACHC Annual Conference • October 29-November 1, 2017
La Cantera Resort & Spa • San Antonio, Texas • Save the Date!**



[Back to Top](#)

GROUP PURCHASING

Henry Schein Dental Offering

Henry Schein Dental has identified a large selection of commonly used items that are great quality and aggressively priced: the Quality Value (QV) Product Listing. These items are already coded to TACHC members for easy access. Included in the QV listing, a new vendor is offering special pricing for their preventative and restorative items for TACHC members: Voco. [A flyer outlining the new offering is HERE.](#)

340B FQHC Late Registration: DEADLINE TODAY

The 340B Program will be accepting Health Center registrations beyond the standard two-week registration period (April 1-15). Health centers will be able to register a site that has been verified as implemented and the site status is reflected as "active" in EHBs Form 5B **through June 9**, after which the system will close to prepare for the July 1 start. A similar quarterly registration timeframe will be employed each quarter.

From the close of the two-week standard registration period through the end of the extended quarterly registration period, once a site is "active" in EHBs, the health center will need to contact the 340B call center to request a "one-time registration link." Health centers will be asked to provide the following information to the 340B call center staff when requesting the link:

- Health center name
- Site/clinic name
- Site IDs for all sites
- HRSA/BPHC grant number
- Contact name and email address
- Authorizing official name and email address

The authorizing official (AO) will receive an email message with the one-time registration link from the Office of Pharmacy Affairs. The AO is encouraged to read the email and follow the instructions carefully. Clicking on the link will take the AO directly to the 340B Program registration database and begin the registration process. The one-time link is valid immediately and can be used multiple times within 24 hours. It will expire if not used within 72 hours of being sent.

To reach the 340B call center that is operated by the 340B Prime Vendor Program, please contact: apexanswers@340bpvp.com or 1-888-340-2787 (Monday-Friday, 9:00 AM.-6:00 PM. EDT).

[Back to Top](#)

POLICY

Special Session Called

On June 6, Governor Abbott called a special session, set to start on July 18, to address [20 issues](#) that were not resolved during the regular session. TACHC will be monitoring legislation to reauthorize the Texas Medical Board, the state agency that licenses and oversees our state's doctors. Another item on the list is a bill that would extend the state's Task Force on Maternal Mortality and Morbidity until 2023. The task force is responsible for studying and providing the state with recommendations on how to curb the rate of mothers dying less than a year after giving birth. Task force members have expressed that they need more time to study causes of deaths among women. For now, we turn our attention to Congress, where the Senate could vote on the American Healthcare Act as early as the week of June 19. Please continue to stay involved as we work through this special session and many important issues at the federal level. For any immediate questions, contact [Mary Allen](#).

SB 4 "Sanctuary City" Litigation

The Mexican American Legal Defense and Education Foundation [filed a lawsuit](#) in the San Antonio federal court on June 1 on behalf of the cities of San Antonio, Dallas and Austin, La Unión Del Pueblo Entero, the Worker's Defense Project, and the Texas Association of Chicanos in Higher Education. The border town of El Cenizo and El Paso County previously filed separate lawsuits but a U.S. district judge ordered that they be joined in one large case. The judge denied a request by the Texas Attorney General to move those suits to Austin and combine them with a [pre-emptive suit](#) the state filed on May 7 to have the law declared constitutional. A [hearing](#) on a request for a preliminary injunction to block the law is set for June 26 in San Antonio. If you have any questions, please do not hesitate to reach out to [Mary Allen](#).

Medicaid 1115 Family Planning Waiver

HHSC is seeking approval to receive federal matching funds for the Healthy Texas Women (HTW) program through a Medicaid 1115 Family Planning Waiver. The state will apply for \$180 million in federal funding and appropriate \$20 million in General Revenue for the 2018/2019 biennium for this purpose. Although overall funding for the women's health program remains the same, there appears to be a significant cut in family planning funding. [The Healthy Texas Women Section 1115 Demonstration Waiver application](#) was released on May 12. HHSC will be taking public comments on the draft application from May 12, 2017 through June 12, 2017. TACHC will be providing comments to the Commission and all members are encouraged to provide comments as well. For more information, please contact [Mary Allen](#).

[Back to Top](#)

GOVERNANCE & FINANCE

2017 Health Center Patient-Centered Medical Home (PCMH) Recognition Quality Awards

Health centers that have PCMH recognition by July 1 may be eligible to receive the 2017 Health Center PCMH Recognition Quality Award.

[View the table of health centers](#) with valid PCMH recognition status and the number of sites with PCMH recognition. If your health center's PCMH recognition information is accurate, no action is needed. If it is not, or if you have questions pertaining to your health center's PCMH recognition information, please [email the HRSA BPHC Quality Division](#) with subject line "2017 Health Center PCMH Quality Awards." Be sure to include documentation of PCMH recognition (for each site, if applicable) on or before Friday July 7.

FTCA PAL 2017-03: CY 2018 Application Requirements for Coverage

FTCA PAL 2017-03 contains the instructions for health centers submitting an FTCA application requesting initial deeming; or an annual FTCA redeeming application for deeming coverage for CY 2018 (January 1, 2018 - December 31, 2018). The EHB system will **begin accepting deeming applications on June 23**. Applications are due **on or before July 24, 2017** in order to be eligible to be deemed for the entirety of CY 2018 without a gap in coverage.

In order to be deemed or redeemed for the upcoming calendar year, applicants must demonstrate via their FTCA deeming application that they meet FTCA requirements for risk management, claims management, QI/QA, and credentialing and privileging. The [FTCA deeming application](#) and [associated attachments](#) have been updated to reflect these aligned requirements

Check HRSA Website for FTCA Webcast Archive

A [webcast](#) regarding FTCA CY 2018 deeming applications was broadcast this past Monday, June 5, 2017. The HRSA website will be updating the FTCA section with the archived webcast within the next two weeks. Please check [the HRSA website](#) for more information.

Meet HRSA's After-hours Requirement, Save Money and Increase Continuity of Care for Your Patients

The nurse advice line, TACHC's newest service offered through group purchasing, went live in early March. This after-hours support service allows patients to speak to registered nurses that will follow triage protocols and be directed to appropriate care options. Reduce the number of patients being unnecessarily sent to the ER when they cannot reach your center and meet HRSAs after-hours requirement with ease. The flat monthly rate is based on unduplicated UDS patient counts, not call volume. There are no additional fees for translation services and the number of calls is unlimited. Unlike other advice lines, you can *encourage* your patients to utilize this service when your center doors are closed and ultimately provide more continuity of care. For more information, please contact [Corinne Medina](#) or [Nancy Gilliam](#).

[Back to Top](#)

CLINICAL

Project ECHO for Alcohol Use Disorder and Depression

The TMF QIN-QIO, partnering with the University of Texas Dell Medical School, invites you to participate in Project ECHO, which focuses on treatment and prevention of alcohol use disorder and depression in rural primary care clinics.

At the heart of the ECHO model is its hub-and-spoke knowledge-sharing networks, led by expert teams who use multi-point videoconferencing to conduct virtual clinics with community providers. In this way, primary care clinicians learn to provide excellent specialty care to patients in their own communities. During a 12-week cohort (**Wednesdays, noon - 1:00 PM. CT**), clinicians will present patient case studies to the Project ECHO team via webcam. Topics of discussion include patient health questionnaires, depression and depression interventions, antidepressant algorithms, suicide, harm reduction, substance use disorder (SUD) and SUD interventions. The second of four cohorts begins **June 14**. Click [here for more information](#).

Opioid Addiction Treatment ECHO

The ECHO Institute, the American Society of Addiction Medicine, and addiction specialists across the country launched the Opioid Addiction Treatment ECHO in January 2017. This teleECHO program provides training in opioid addiction treatment at no cost, delivered right to your clinic, with a variety of bi-weekly schedules to choose from. It serves HRSA-funded health centers, with a special focus on those that received the HRSA Substance Abuse Service Expansion awards. Using simple videoconferencing technology, healthcare teams connect to a community of learners which offers: Free CME/CEU/CNE; opportunities to present actual patient cases, in a de-identified format, and receive specialty input; addiction treatment training, including management of naloxone/buprenorphine and injectable naltrexone; and a certificate of training completion from Project ECHO and the American Society of Addiction Medicine. Furthermore, participation counts toward the education credits needed by NPs and PAs to obtain the buprenorphine waiver. For more information, visit the website at <http://echo.unm.edu/opioid> or email opioidECHO@salud.unm.edu.

Successful Models and Resources to Support Opioid Abuse Prevention and Treatment

Sign up now for a webinar hosted by the Bureau of Health Workforce. The webinar is set for Tuesday, June 13, from 1:00-2:30 PM. [Register here](#).

An Overview of Prescription Drug Monitoring Programs: Tools and Resources for Treating Opioid Use Disorder in Health Centers

This webinar is hosted by OQI/Quality Division and Brandeis University's PDMP Training and Technical Assistance Center. It is set for Wednesday, June 14, 2:00-3:00 PM. Call-in number: 888-394-8197 Passcode: 848646. [Connect here the day of the session](#)

How to Effectively Implement Tele-behavioral Health in Primary Care – A Dialogue with

Experts

Join this webinar Hosted by SAMHSA-HRSA Center for Integrated Health Solutions (CIHS) on Thursday, June 15, 2:00-3:30 PM CST. [Register here](#)

Chronic Pain CPI Webcast - Part 1 Recording Available; Part 2 Set for June 16

In case you missed May's excellent OC3 CPI Webcast on Chronic Pain in Health Center Patients, you still can [register](#) and view Part 1 via recording. Part 2 is scheduled for **Friday, June 16 from 9:00-11:00AM CT** and will dive into the new Policies and Procedures regarding the Safe Prescribing of Opioids for Chronic Pain that are now available in the TACHC OC3 CPI Manual. Additionally, we will cover the results of the survey of participants in Part 1 around what they are currently doing to address chronic pain in their health centers. For more information or to register, [click here](#) or contact Albert Alvarez at aalvarez@tachc.org.

Integrated Care Web-Based Meeting

The HHS Federal Partners Integrated Care Meeting: "State of the Art: Research, Models, Promising Practices and Sustaining Integrated Care", will be held June 22 - 23. This two-day web-based meeting, co-sponsored by HRSA and SAMHSA, will highlight models of integrated care, key findings from the research community, examples of diverse grantee practices regarding service delivery, presentations by HHS agencies, and a wide range of resources to support efforts to build integrated systems of care. [Register for the Integrated Care meeting.](#)

IHS and CDC to Host Zika Provider Update June 29, 2017

The Indian Health Service (IHS) Division of Epidemiology and Disease Prevention in partnership with CDC subject matter experts will hold a Clinical Rounds Zika provider update from 2:00 PM to 3:30 PM CST on Thursday, June 29. This event is planned to help participants maintain and increase their understanding of transmission and the current domestic and international situation, especially in Indian country; presentation, diagnosis, management and prevention of Zika virus infection; and implications for pregnant women. [Registration required.](#)

[Back to Top](#)

OUTREACH

TACHC Outreach & Enrollment Annual Conference – Registration Now Open!

Please join us September 27-28, 2017 at the Sonesta Bee Cave - Austin Hotel for the 5th TACHC Outreach & Enrollment Conference: My Texas My Health. Together Towards Tomorrow. The conference will focus on the latest health care policies at both the federal and state levels and what that means for outreach and enrollment activities in health centers, including messages and strategies to respond to any changes. Breakout sessions will highlight an updated session on immigration issues, outreach to Veterans, programs available for women's health and an improved lesson on selecting and comparing Marketplace health plans. There will be opportunities for peer learning and networking for sharing best practices as well. All health center outreach and enrollment staff and supervisors are invited to attend. [Register here.](#) Contact [Sonia Lara](#) or [RexAnn Shotwell](#) for more information.

SB5 "Voter Overhaul Bill"

While there have been updates about several bills that TACHC has been following and/or advocating to be passed, there was one bill that may not have received a lot of attention or notice but is still relevant to know. That bill is **SB5**, also known as the "**voter overhaul bill**,"— regarding Texas Voter ID law—was recently approved in legislation. On June 1 2017, Governor Abbott signed into law a rule confirming the [seven forms of photo identification](#) and other expanded forms of identification that do not include a photo ID that can be used to prove a person's identity while also including a stricter policy by making it a criminal offense (Class A misdemeanor or jail time up to one year) if information is falsified. In other words, when at the polls if an individual signed an affidavit indicating they do not own one of the seven forms of photo identification and instead show an electric bill or copy of government check, but in fact have one of the seven forms of identification then they are subject to jail time for providing false information. Here is a [blog post](#) from the Texas League of Women Voters concerning SB5 and concerns about the recent news regarding the constitutionality of the original voter ID law passed in 2011.

[Back to Top](#)

RECRUITMENT & RETENTION

Would You Like us to Help You Recruit?

Does your center have openings for clinical providers or executive management that you would like us to help you recruit for? [Complete the TACHC online position profile](#). Contact [Danielle Ramos, TACHC Recruitment Dept. Program Assistant](#) for more information.

Did you know that the TACHC Weekly Wrap-Up is available to ALL TACHC members and ALL your staff? [Share this link with your health center staff to sign up for the Wrap!](#)

Don't miss out. Follow TACHC on [facebook](#) and [twitter](#).

Send **NEWS** about your health center to be considered for inclusion in the TACHC Weekly Wrap-Up to TACHC Wrap Editor [Brom Hoban](#).

Sign up to receive the [TACHC Weekly Wrap Up!](#)

TACHC · United States

This email was sent to aalvarez@tachc.org. To stop receiving emails, [click here](#).