



TACHC

Texas Association of Community Health Centers

WEEKLY WRAP-UP

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RECRUITMENT & RETENTION

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NEWS

Customer Service: Train the Trainer



June 25-26 – Houston
June 28-29 – Dallas

Customer Service: Train the Trainer *The Dynamic Guy Smith is back!*
Last two programs are next week- Register Now!

Service Excellence Needs Trainers! Service Excellence is about being the best. It's about creating a culture where everyone is focused on the customer experience. Strong staff members to make this happen. The Train-the-Trainer program will provide you with the knowledge and tools, as well as a few facilitation tricks to prepare you to not only lead this training program, but to be effective at leading any group meeting, task force, etc. Click on the city of your choice below to register.

- June 25-26 [Houston](#)
- June 28-29 [Dallas](#)



National Health Center Week Important Reminders

National Health Center Week is August 12-18—less than two months away! To help you prepare, here are some important reminders:

- [Submit your events on the NHCW Website](#)
- Download the Digital Media Kit on the National Health Center Week online store. It's your one stop shop for custom event materials and more. Visit the store [here](#)!
- Submit in nominations for the **National Health Center Week Health Center Hero Award. Nomination forms** must be sent to [Marisol Murphy- Ballantyne](#) no later than July 27, 2018 at 11:59 PM.
- Review the **2018 Focus Days** to help shape your celebrations!
- **RSVP for the National Health Center Week Picture & Video Contest on July 25th.** Start thinking about pictures and videos to submit to the contest, which kicks off on August 1. Learn more about rules, prizes, and how to participate [here](#).
- Join the conversation online with the hashtags [#NHCW18](#) and [#CHCSuperPower](#)

Questions? Email TACHC's [Courtney Weaver](#).



2018 TACHC PEER-SUPPORT LISTSERV SURVEY

**GIVE US YOUR
FEEDBACK!**

Complete our easy 3 question
survey.

SURVEY ENDS JUNE 29TH

TACHC Needs Your Feedback

TACHC is conducting an evaluation of our peer-support networks which include several listservs by department or specific area. These listservs are intended for posting questions and interacting with TACHC staff and/or your health center peers in that specific area. To help us better serve you, please **complete our simple 3 question survey here!** Survey ends Friday June 29!

Community Health Service Agency, Inc. Announces Company Name Change

New name reflects company's commitment to providing care under a unified name

Community Health Service Agency, Inc. (Greenville, TX) has announced its corporate name change to Carevide, effective immediately. This name change is part of a larger re-branding of all of its locations in Collin, Delta, Fannin, Hunt and Kaufman counties, to keep in pace with the ever-changing healthcare environment, and to keep up with competition. "Healthcare has been going through a tremendous transformation in the last few years and there's a lot more transformation to come, it's ever changing, and one of the things we wanted to do was obtain a new name that we feel could take us into the future," said Michelle Carter, CEO of Carevide. Carter adds that their previous name, Community Health Service Agency, Inc. has done a great job for the last 40 years, but they "really wanted a fresh new name that represents the vision and the promise that we have for the future.

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UPCOMING EVENTS



Financial Trends Analysis Webcast
JUNE 27 • 10:00-11:00 A.M.

Financial Trends Analysis Webcast- NEXT WEEK

June 27 • 10:00 a.m.-11:00 a.m. [Register Here](#)

Please join us from 10:00 a.m.-11:00 a.m. for the release of the next Financial Trend and Analysis Report (FTA). Health centers provided 2016 audited financials which allows TACHC to develop benchmarks for 21 key indicators. During the webcast the most recent report will be reviewed and participating health centers will receive their report which features 25th, 50th and 75th percentile information. This webcast is free. Questions? Contact [Erika Canales](#).

Innovations in Crisis Response: Communications and Mapping for Public Health Emergencies Webcast

July 17 • 12:00 p.m.-1:15 p.m. • [Register Here](#)

The Innovations in Crisis Response webcast will give health centers the opportunity to learn more about how first responders are using online crisis mapping to connect, understand and work in new and more efficient ways. Direct Relief's Andrew Schroeder will discuss disasters maps, which provide information about where populations are located, how they are moving, and where they are checking in safe during a natural disaster, [Details here](#). For more information contact [Christina Brito-Tigerina](#).

OC³ CPI Webcast: 330 Compliance – Operational Site Visit Strategies Part 2

Friday, July 20, 9:00 a.m.-11:00 a.m. • [Details](#) • [Registration](#)

The Health Center Program Compliance Manual released and effective August 28, 2017 changed the Health Center Program Site Visit Protocol. Join HRSA Consultant Charles Wiltraut, Chief Executive Officer of TACHC Member Mission East Dallas (*pictured at left*), as he presents what is new about site visits from the documents but also the practice he has experienced. He will highlight what issues he is seeing arise for health centers under this new approach.

OUTREACH

CMS Invitation to Reapply for CDO Status • APPLICATION DUE TODAY!

Health centers that received HRSA OE grant funding are required to be Certified Application Counselor (CAC) Designated Organizations or counselor designated organization (CDO). A copy of the CMS invitation email is attached for those of you who have not received it. **Please make sure you submit your application by the deadline TODAY Friday, June 22, 2018.** OE Supervisors have been kept informed of the CMS resources available to complete this process and the copy of this email was previously shared. Please email Sonia Lara to advise that your CDO application was submitted or if you need any assistance. [View the letter with details here](#). [View the CDO application here](#).

GROUP PURCHASING

340B OPAIS Registration Window

The next window to register both a clinic site and a contract retail pharmacy to be eligible for 340B pricing is quickly approaching, [July 1-15](#). This is the window if you want to add a new contracted retail pharmacy for pharmacy services ("bill to/ship to"). When registering in this window of time, the new site will be [eligible for 340B pricing effective October 1](#). Now is a good time to get contracts organized so to take advantage of this window.

The registration process occurs electronically via the [OPAIS database](#). Remember that you cannot register a site to be eligible for 340B pricing till it is listed in your EHB. It is critical for any and all clinic sites that are listed in the EHB to also be listed in the database in order for patients seen at the clinic sites to fill their prescriptions with 340B

POLICY

House and Senate Appropriations Committees to Consider FY19 Health Center Funding Next

The House Appropriations Committee released their [FY19 Labor, Health and Human Services, and Education funding bill](#) and plan to consider it during markup at 9:00 a.m. CST on Tuesday, June 26. The bill includes funding for a variety of important programs for health centers and their patients, including annual discretionary funding for the Community Health Center Program. The bill proposes to fund health centers at \$1.526 billion in FY19, \$100 million less than FY18 levels, though when combined with increases in mandatory funding still represents an all-time high level of federal support for the health center program. The Senate version of the bill has not yet been released, but is also expected to be considered by the Senate Labor HHS

Subcommittee next week. You can watch next Tuesday's House Appropriations Committee markup [here](#).

CLINICAL



New Funding Opportunity to Expand Access to Quality Substance Use Disorder and Mental Health Services

HRSA announces the availability of \$350 million in supplemental funding for **Expanding Access to Quality Substance Use Disorder and Mental Health Services (SUD-MH)**. There will be an informational webinar on Friday, June 22, 2018, from 12:00 p.m.-1:00 p.m. CST. [Join the webinar the day of the session](#) The purpose of this supplemental funding opportunity is to support health centers in implementing and advancing evidence-based strategies to expand access to quality integrated substance use disorder (SUD) prevention and treatment services, including those addressing opioid use disorder (OUD) and other emerging SUD issues to best meet the health needs of the population served by the health center; and/or , expand access to quality integrated mental health services, with a focus on conditions that increase risk for or co-occur with SUD, including OUD. All eligible health centers are encouraged to **submit the application in HRSA's Electronic Handbooks (EHBs) by 5:00 p.m. ET on Monday, July 16, 2018**. You can [Read the Press Release](#) or [email here](#) with questions.

Webinar: A State Of Decay: Report on Older Adult Oral Health in Texas

June 26 • 1:00 PM CDT [Register Here](#)

The Texas Repository of Oral Health Data for Evaluation and Outcomes (ROHDEO) in partnership with the Texas Oral Health Coalition (TxOHC) and Oral Health America invites you to register for A State of Decay: A Report on Older Adult Oral Health in Texas. This purpose of this webinar is to summarize report findings with take-home lessons about how messages can be tailored to raise awareness about the oral health needs of older adults. The goal is to empower participants to use the report to take collective action in improving oral health practices, plans, and policies in their states by sharing data, field strategies, and communications techniques for working toward creating a healthier older adult population. In addition, the report includes a special section on national data to start a conversation in the national infrastructure of oral health.

SAMHSA releases updated Opioid Overdose Prevention Toolkit

The **SAMHSA Opioid Overdose Prevention Toolkit** offers information and facts from literature and links to resources to prevent opioid-related overdoses and deaths. Because interdisciplinary collaboration is critical to success, SAMHSA offers the Toolkit as an educational resource for first responders, prescribers, patients, and families.

Two Part Series: Federal Grant Forum for Behavioral Health and Substance Abuse Disorder: Leveraging Funds for Increased Impact.

July 13 • 12:00 p.m.-2:00 p.m. [Register Here](#)

The training is sponsored by the Mississippi Primary Health Care Association and you can [Click Here for More Information](#) and [Click Here To Register](#)

- Part 1: CARA Act, HHS, and Opioid and SUD Treatment and Referral. How to effectively access funding to expand services in BH and SUD. Panel presentation from federal agencies (HRSA, SAMHSA & BPHC).
- Part 2: Federal Panel (HRSA, SAMHSA, BPHC, ACF) present on current funding opportunities through their agencies, what they look for in applications, how review works, and what elements make

up successful grant submissions. Q & A section

Sewell Scholarship Application for CHWS 2018 Due Friday, June 29

With funding from the Harold and Grace Sewell Trust Fund, the Community Health Workers Section of the American Public Health Association will offer five \$800 scholarships for six community health workers to attend the 2018 APHA Annual Meeting and Expo in San Diego, Nov. 10-14, 2018. **The application is due Friday, June 29.** [Details and Application here.](#)

RECRUITMENT & RETENTION

Would You Like Us to Help You Recruit?

Does your center have openings for clinical providers or executive management that you would like us to help recruit? [Complete the TACHC online position profile.](#) Contact [Danielle Ramos, TACHC Recruitment Dept. Program Assistant](#) for more information.

Did you know that the TACHC Weekly Wrap-Up is available to ALL TACHC members and ALL your staff? [Share this link with your health center staff to sign up for the Wrap!](#)

Don't miss out. Follow TACHC on [Facebook](#) and [Twitter](#).

Send **NEWS** about your health center to be considered for inclusion in the TACHC Weekly Wrap-Up to TACHC Wrap Editor [Brom Hoban](#).

Sign up to receive the [TACHC Weekly Wrap Up!](#)

TACHC · TX, United States

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