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FOR IMMEDIATE RELEASE

CommuniCare Health Centers Awarded Medical Clinic of Choice

(January 28th 2013, San Antonio, TX) CommuniCare Health Centers, a non-profit healthcare organization, recently attended The Health Care Service Excellence Conference in New Orleans, LA where they were awarded the prestigious Summit Award for Medical Clinic of Choice. Organizations from small community health centers to large hospital systems participated in this 3 day conference with the goal of achieving customer service excellence.

This national award celebrates exceptional customer service achievements in healthcare which include initiatives from improving the quality of service for patients/customers, the quality of work life for healthcare professionals, and the overall performance of healthcare organizations. CommuniCare came out on top through this extremely competitive awards process with several rounds of nominations and consideration.

According to The Crossroads Group, a third party customer survey design and reporting firm, CommuniCare Health Centers has performed above the national norm with outstanding results, scoring in the 90 percentile for overall patient satisfaction as compared to the national norm which is at 86%.

CommuniCare Health Centers is a full-service primary healthcare system offering pediatric medicine, family medicine, senior care, women's health, podiatry, dental, behavioral health, after-hour minor care, optometry, and fitness and wellness services in Bexar and Hays counties. We deliver our care through five (5) clinic locations utilizing integrative primary care practice, highly trained healthcare providers, state of the art diagnostic equipment, and electronic health records. CommuniCare has been accredited by the Joint Commission since 1999; Joint Commission accreditation is recognized as a symbol of quality that reflects an organization's commitment to meeting national safety and quality of care performance standards. In 2012, CommuniCare was designated as a "Primary Care Medical Home" by the Joint Commission.