Membership Benefits
Overview

Texas Association of Community Health Centers (TACHC) is the state’s primary care association with a mission to strengthen and support community health centers by speaking with a unified voice and driving healthcare transformation by exemplifying innovation, access, and equity.

TACHC is constantly implementing new and innovative programs and products to assist health centers in providing high-quality healthcare services to communities in Texas. Our programs and products address the specific needs of administrators, clinicians, and other staff at centers. As a result, health center staff can access many services and educational resources through TACHC.

Operations and Finance

TACHC provides technical assistance and training to existing health centers to sustain and grow their operations and financial health. TACHC also provides guidance to community-based entities considering becoming an FQHC to increase access to quality, affordable healthcare in their communities.

- Financial Sustainability
- Operational Assessments
- Compliance Support
- Service Excellence Training
- Patient Experience/Staff Engagement Benchmarking
- Outreach and Enrollment
- Emergency Preparations
- Strategic Planning
- Community Environmental Assessments
Workforce Development

TACHC’s Recruitment and Retention (R&R) Team assists health centers with recruiting high-quality healthcare professionals and improving overall staff retention. The Health Workforce Development Program at TACHC supports the Health Professions Education and Training (HP-ET) initiative funded by HRSA and assists health centers’ readiness to engage and/or enhance health professions training programs at health centers.

**Recruitment and Retention**

- Health Professional Education and Training (HP-ET)
- Leadership Development Series

*Costs: $10,000 per placement (two installments), $5,000 due when placement is made, $5,000 due after 90-day probationary period.

Value-Based Patient-Centered Care

TACHC supports health centers by promoting practice models that deepen integrated care, improve clinical quality, and transform practices to transition from volume to value.

- Value-Based Care Support and Strategic Guidance
- Health Center Controlled Network (HCCN)
- Remote Patient Monitoring Support
- Telemedicine/Telehealth Support
- Quality Axis Program
- Patient Centered Medical Home (PCMH)
- Trauma Informed Care Program
- Social Determinants of Health Data Support
Information Technology Services

TACHC provides members with high-quality, reliable information technology services.

- External Network and Service Monitoring
- Network and Systems Consulting
- Cybersecurity Consulting
- Email Hosting
- Email Spam Filtering and Encryption
- Health Information Technology

Policy, Advocacy, and Communications

TACHC works closely with state agencies, legislators, and other stakeholders to ensure health centers continue to play a critical role in Texas’ healthcare delivery system and operate in the most effective funding and regulatory environment.

- State and Federal Policy Analysis
- Advocacy at State and Federal Level
- Communications and Media Relations Support
Health Center Insurance Services

The Community Health Insurance Agency (CHIA) is a wholly owned subsidiary of TACHC. With its licensed insurance agent, CHIA is equipped to handle all the insurance needs of any TACHC member.

Objective and unbiased review of member insurance policies
Consultation on any insurance questions by a licensed insurance agent
Directly write members’ insurance policies including:
- Property, General Liability, Automobile, Workers’ Compensation, Umbrella, Employee Theft, Flood, Cyber Liability
- Directors & Officers/Employment Practices Liability, Miscellaneous Professional Liability
- Medical Professional Liability Gap policy

Group Purchasing Programs

TACHC coordinates multiple group purchasing programs to help save money, staff time, and resources for health centers while maintaining access to high-quality goods and services.

**Pharmacy:** 340Better pharmacy program and 340 Basics
**Laboratory:** LabCorp
**Dental:** Henry Schein Dental
**Medical:** NACHC’s Value in Purchasing (ViP) program. The ViP program offers a choice of vendors including Henry Schein Medical, PSS/McKesson Medical and Medline Industries. TACHC also contracts with AOSS Medical Supply.
**GlaxoSmithKline Vaccines:** preferred buying group program for vaccines
**Vaccine Storage and Inventory Management:** TruMed AccuVax/AccuShelf products
**Outside Legal Services** with three specialty law firms
**FONEMED:** after-hours nurse line and triage service provider
**Nonstop Wellness:** Offered in partnership with Community Health Ventures’ Value in Benefits Program, this product is an insurance option that offers premium cost-containment or reduction for organizations with 50 employees or more on benefits, and reduces or eliminates out-of-pocket costs for employees.
Compliance and Performance Improvement Manual

TACHC provides Compliance and Performance Improvement (CPI) support regarding priority topics to its Texas members and to other health centers from around the country that purchase the TACHC CPI Manual.

**Technical assistance regarding the health center:**
- Board of Directors
- Executive Management
- Finance
- Clinical Care
- Human Resources
- Information Management
- CPI Program

**Regular in-person and webcast trainings on select CPI topics for a discounted registration fee**

**Template policies, procedures, and tools such as contracts and checklists in the online TACHC CPI Manual available via annual subscription.**

**PURCHASE PRICE:**
- $4,200 (non-member)
- $2,900 (member)
- $2,250 (TACHC PG, Inc.)

**ANNUAL SUBSCRIPTION:**
- $400 (non-member)
- $300 (member)
- $250 (TACHC PG, Inc.)