Overview

Texas Association of Community Health Centers (TACHC) is the state’s primary care association with a mission to strengthen and support community health centers by speaking with a unified voice and driving healthcare transformation by exemplifying innovation, access, and equity.

TACHC is constantly implementing new and innovative programs and products to assist health centers in providing high-quality healthcare services to communities in Texas. Our programs and products address the specific needs of administrators, clinicians, and other staff at centers. As a result, health center staff can access many services and educational resources through TACHC.

Health Center Handbook

The TACHC Health Center Handbook is a comprehensive collection of resources developed to support health center operations and compliance. Specifically, the Handbook includes template policies, checklists, and other tools related to performance improvement, executive management, human resources, clinical care, compliance, and board governance. The Handbook resources are available online and easily downloadable via the TACHC website. There are currently over 350 Handbook resources with new resources and updates published quarterly.

Technical assistance regarding the health center:
- Board of Directors
- Executive Management
- Finance
- Clinical Care
- Human Resources
- Information Management
- CPI Program

INITIAL PURCHASE PRICE:  
- $4,200 (non-member)  
- $2,900 (member)  
- $2,250 (TACHC PG, Inc.)

ANNUAL SUBSCRIPTION:  
- $400 (non-member)  
- $300 (member)  
- $250 (TACHC PG, Inc.)
Group Purchasing Programs

TACHC coordinates multiple group purchasing programs to help save money, staff time, and resources for health centers while maintaining access to high-quality goods and services.

**Pharmacy:** 340B Better pharmacy program through Cardinal Health, Inc. and 340 Basics for TPA services

**Laboratory:** LabCorp

**Dental:** Henry Schein Dental

**Medical:** NACHC’s Value in Purchasing (ViP) program. The ViP program offers a choice of vendors including Henry Schein Medical, PSS/McKesson Medical and Medline Industries. TACHC also contracts with AOSS Medical Supply.

**GlaxoSmithKline Vaccines:** preferred buying group program for vaccines

**Vaccine Storage and Inventory Management:** TruMed AccuVax/AccuShelf products

**FONEMED:** after-hours nurse line and triage service provider

**CareSignal:** evidence-based deviceless remote patient monitoring

**Nonstop Health:** Offered in partnership with Community Health Ventures’ Value in Benefits Program, this product is an insurance option that offers premium cost-containment or reduction for organizations with 50 employees or more on benefits, and reduces or eliminates out-of-pocket costs for employees.

**Outside Legal Services:** Services from Feldesman Tucker Leifer Fidell LLP, Winstead PC, and Constangy Brooks, Smith & Prophete LLP

**Recruitment Services:** Services from Jackson Physician Search and UHC solutions for clinician and executive leadership staffing needs
Health Center Insurance Services

The Community Health Insurance Agency (CHIA) is a wholly owned subsidiary of TACHC. With its licensed insurance agent, CHIA is equipped to handle all the insurance needs of any TACHC member.

Objective and unbiased review of member insurance policies

Consultation on any insurance questions by a licensed insurance agent

Directly write members’ insurance policies including:
- Property, General Liability, Automobile, Workers’ Compensation, Umbrella, Employee Theft, Flood, Cyber Liability
- Directors & Officers/Employment Practices Liability, Miscellaneous Professional Liability
- Medical Professional Liability Gap policy

Information Technology Services

TACHC provides members with high-quality, reliable information technology services.

External Network and Service Monitoring
Network and Systems Consulting
Cybersecurity Consulting
Health Information Technology
Operations and Finance

TACHC provides technical assistance and training to existing health centers to sustain and grow their operations and financial health. TACHC also provides guidance to community-based entities considering becoming an FQHC to increase access to quality, affordable healthcare in their communities.

Financial Sustainability
Operational Assessments
Compliance Support
Service Excellence Training
Patient Experience/Staff Engagement Benchmarking
Outreach and Enrollment
Emergency Preparations
Strategic Planning
Community Environmental Assessments

Policy, Advocacy, and Communications

TACHC works closely with state agencies, legislators, and other stakeholders to ensure health centers continue to play a critical role in Texas' healthcare delivery system and operate in the most effective funding and regulatory environment.

State and Federal Policy Analysis
Advocacy at State and Federal Level
Communications and Media Relations Support
Value-Based Patient-Centered Care

TACHC supports health centers by promoting practice models that deepen integrated care, improve clinical quality, and transform practices to transition from volume to value.

- Value-Based Care Support and Strategic Guidance
- Health Center Controlled Network (HCCN)
- Remote Patient Monitoring Support
- Telemedicine/Telehealth Support
- Quality Axis Program
- Patient Centered Medical Home (PCMH)
- Trauma Informed Care Program
- Social Determinants of Health Data Support

Workforce Development

The Health Workforce Development Program at TACHC supports the Health Professions Education and Training (HP-ET) initiative funded by HRSA and assists health centers’ readiness to engage and/or enhance health professions training programs at health centers. TACHC also supports an Executive Leadership Development program intended for executive and management level staff to improve team and individual leadership skills, overall employee engagement and decrease staff turnover.

- Health Professional Education and Training (HP-ET)
- Leadership Development Series
TACHC Networks

TACHC provides members with opportunities to network with other community health center professionals in similar roles to build relationships, share ideas, learn new information and discuss current and emerging topics related to their area of expertise.

- Billing Network
- CFO Network
- Compliance Network
- Dental Director Network
- Human Resources Network
- Operations Network
- Pharmacy and 340B Network