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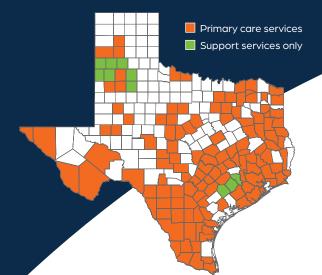


## Equity. Access. Quality.

The Texas Association of Community Health Centers (TACHC) is a private, not-for-profit membership association committed to advancing equitable access to quality health care in Texas by supporting and advocating for community health centers, also known as federally qualified health centers, FQHCs, or health centers.

TACHC is the federally-designated primary care association for Texas. TACHC assists members in providing high-quality, comprehensive primary care and addressing the full spectrum of health center needs so they can focus on patient care.





Federally qualified health centers (FQHCs) provide comprehensive primary health care services to underserved communities across the state. Health centers increase access to care by reducing patient barriers like cost, lack of insurance, distance, and language. Health centers are consumer-driven and offer integrated services based on the unique needs of the community.

### **LOCATED IN AREAS OF HIGH NEED**

Provide care in medically underserved areas or to medically underserved populations

### **COMPREHENSIVE SET OF SERVICES**

Offer medical, dental, behavioral health, pharmacy, and other support services

### **OPEN TO EVERYONE**

Regardless of insurance status or ability to pay, and offer sliding fee scale rates based on income

### **CONSUMER-DRIVEN HEALTH CARE**

At least 51% of every health center's governing board must be made up of patients

73 FQHCs provide primary care to 1 in 17 Texans in over 650 clinic sites across 126 counties.

In 2022, they served 1.8 million patients through **6.6 million** clinic visits.











## A Note From our executive director

Approaching the close of 2023, I find inspiration in the words of Dolores Huerta:

Every moment is an organizing opportunity, every person a potential activist, every minute a chance to change the world."

These words resonate deeply as we celebrate **TACHC's 40th** anniversary and mark my **30th year working with community** health centers. Over the last four decades, Texas health centers have organized for their communities, advocated for their patients, and been dedicated to changing the world for millions of underserved Texans. Our health centers have demonstrated adaptability, resilience, and an unwavering commitment to the populations and communities they serve.

When TACHC started 40 years ago, we navigated a landscape with fewer health centers and limited political influence. However, our narrative was told with determination, and we delivered results, expanding access to care and improving outcomes in our communities. By effectively engaging with policymakers, community partners, and other stakeholders, we successfully expanded our footprint of health centers across the state and the breadth of services we provide. Presently, community health centers serve approximately **1 in 17 Texans**, which continues to rise annually.

This past year, the 88th Texas Legislative Session presented pivotal opportunities for impactful change. TACHC achieved victories that directly benefited our health centers and patients, including **increased funding** for the FQHC Incubator Program, extended Medicaid coverage for postpartum mothers, and augmented investments in women's health. Moreover, our advocacy efforts contributed to Texas leading the nation in the number of Advocacy Center of Excellence (ACE) accredited centers.

Looking forward, securing federal funding for health centers through a multi-year reauthorization of the Community Health Center Fund remains a formidable challenge. I am encouraged by the House's passage of the Lower Costs, More Transparency Act, which includes a two-plus year extension with a 10% increase, and I'm incredibly proud that, due to your advocacy efforts, the Texas delegation voted overwhelmingly in support of this critical bill for health centers. I rely on you and your team to stay in contact with your Members of Congress as the Senate negotiates a final deal to fund health centers early in the new year.

In 2023, TACHC embraced change by expanding its offerings and initiatives. Workforce solutions took center stage by introducing leadership, mid-level managers, workforce

development programs, and exclusive partnerships addressing recruitment and retention needs. This led to the upcoming launch of a new medical assistant apprenticeship program in 2024, supporting health centers in cultivating their talent pool amid unprecedented workforce challenges.

In response to the challenges posed by Medicaid Unwinding, TACHC forged partnerships and collaborations to keep eligible patients covered. Through training initiatives and strategic communication efforts, we helped our health centers educate thousands of patients about potential disruptions in coverage.

Our continued efforts to support centers in their value-based care (VBC) journey resulted in significant changes and improvements to our Health Center Controlled Network (HCCN). Currently, **52** health centers actively participate in the TACHC HCCN. Among them, **28** health centers have started utilizing Azara, a solution streamlining population health management and data analytics that is vital to enhance health center quality and successful performance in VBC arrangements.

Lastly, TACHC formed what is poised to be the country's largest FQHC-led Clinically Integrated Network (CIN). We hired an executive director to oversee the CIN's operations, and elections were held to establish the network's inaugural Board of Managers, Executive Committee, and Officers. I am delighted to announce that we now have 49 health centers

participating in the CIN, collectively serving the health care needs of **1.1 million patients in Texas**. This network brings us closer to realizing our value-based care objectives.

Reflecting on the achievements of this year, none of this would have been possible without the dedication of our talented TACHC staff, the support of our Board of Directors, and the invaluable contributions of our committee volunteers. While the new year may bring uncertainties, it also brings excitement and hope. TACHC remains committed to being solution-oriented for you and your teams.

I sincerely thank you for your faith in our services and continued support. The future holds promise, and I eagerly anticipate the great opportunities on the horizon.

Thank you for an exceptional year.

With Gratitude,

Jana Eubank
Executive Director
Texas Association of Community
Health Centers (TACHC)



## Board of Directors

#### CHAIR - SOUTH REGION

Celeste Harrison, Chief Executive Officer, Vibrance Health

#### VICE CHAIR -**BORDER REGION**

Elmo Lopez, Jr., MBA, Chief Executive Officer, Gateway Community Health Center, Inc.

#### SECRETARY -**WEST REGION**

Bill Schlesinger, Chief Executive Officer, Project Vida Health Center

#### TREASURER -**SOUTH REGION**

Jaeson Fournier, DC, MPH, Chief Executive Officer, CommUnityCare

#### IMMEDIATE PAST CHAIR

Michelle Carter, MPA-HCA, Chief **Executive Officer, Carevide** 

#### **BAYOU REGION**

Andrea Caracostis, MD, MPH, Chief Executive Officer, **HOPE Clinic** 

Marcelle (Marcie) Mir, LCSW, Chief Executive Officer, El Centro de Corazón

#### **BORDER REGION**

Mayela Castañon, Chief Executive Officer, Community Health Development, Inc.

#### **EAST REGION**

Chad Jones, MBA, Chief Executive Officer, Wellness Pointe

Anita Humphreys, Chief Executive Officer, East Texas Community Health Services, Inc.

#### **NORTH REGION**

Leonor Marquez, MBA, LCSW, Chief Executive Officer, LBU Community Clinic

Doreen Rue, LMSW-AP, Chief Executive Officer. Health Services of North Texas

#### **WEST REGION**

Linda McMurry, RN, DNP, NEA-BC, Executive Director, Larry Combest Community Health & Wellness Center

#### PROVIDER REPRESENTATIVE

Sharon Davis, DO, Chief Medical Officer, LBU Community Clinic







2023 marks the 40th Anniversary of TACHC. To understand our present, it's important to get a snapshot of where we've come from, what we've accomplished, and where we are going. Since its establishment in 1983, TACHC has been the leading advocate for safety-net health centers across the state. Originating from a group of health center directors, many of whom continue contributing to the health center movement, TACHC was founded to address the need for a statewide organization. Our initial focus was on advocating for health centers at the state level and providing tools and services to enhance care and reduce costs.

TACHC is committed to enhancing the well-being of all Texans by ensuring access to high-quality, affordable primary care. This mission is particularly vital for individuals with low-to-moderate income, the underinsured, and the uninsured who may otherwise lack access to health care.

## Foundations Dues Snapshot 17% 50% **HCCN Grant** FINANCIAL REPORT Business Approved budget for 2023-2024: \*Business includes group purchasing programs, conferences 21% (sponsorships, exhibitors, registrations), and CHIA and TACHC PG administrative fees. **PCA Grant** 10 • TACHC Annual Report 2023 • www.tachc.org

#### **FUNDERS**

TACHC engagements and partnerships, with an expanding array of public and private entities, bring fresh resources and assistance to community health centers, empowering them to generate positive outcomes for patients and local communities TACHC has successfully secured financial awards from the foundations listed below.

#### **Trauma-Informed Care Grants**

CareQuest Foundation (\$125,000) - TACHC obtained a grant from the CareQuest Institute for Oral Health to establish a credentialing process for our innovative and evidence-based trauma-informed care curriculum. This initiative is crucial to enhancing patient health outcomes and bolstering workforce retention at health centers.

NACHC/CDC (\$99,898) – TACHC received a Centers for Disease Control and Prevention (CDC) grant facilitated by NACHC, The Fenway Institute, and the National Health Care for the Homeless Council. The project, named Project CARRIE (Collaborative Approaches for Recovery and Resilience through Innovation and Equity), is designed to collaborate with four Texas health centers. The initiative involves engaging with patients, staff, and national partners to tackle identitybased disparities in opioid prescribing, pain management, and substance use treatment. This will be achieved through a human-centered, trauma-informed, and emergency-response framework.

Mental Health Technology Transfer Center Cooperative **Agreement (\$50,000)** – The Substance Abuse and Mental Health Services Administration (SAMHSA) awarded a grant to TACHC in collaboration with the Mental Health Technology Transfer Center (MHTTC) funded by SAMHSA in the South-Southwest Region (HHS Region 6). This grant supports the implementation of a five-month Trauma-Informed Care series

involving 333 professionals nationwide and promoting holistic

#### Clinically Integrated Network (CIN) Grant

health care practices.

St. David's Foundation (\$50,000) - TACHC received a grant from St. David's Foundation to facilitate care management program planning for the TACHC Clinically Integrated Network. Recognizing the crucial role of care management in enhancing value-based care, the funds will be utilized to evaluate current health center care management programs, determining their potential for replication or scalability to support patients across various health centers.

#### Outreach and Enrollment (OE) Grant

America's Health Insurance Plans (\$10,000) - TACHC received a grant from America's Health Insurance Plans to advance our Medicaid Unwinding initiatives. The primary focus is on reinstating Medicaid coverage for eligible children. The grant has been evenly distributed among four health centers to support their outreach events.

## FUNDING Snapshot continued...

#### **GROUP PURCHASING**

TACHC group purchasing initiatives are designed to optimize cost savings, streamline staff time, and efficiently allocate resources for community health centers, all while ensuring continued access to high-quality goods and services. TACHC has effectively administered group purchasing programs for community health centers to support patient care since the early 1980s.

#### **New Program Offered in 2023**

TACHC initiated a new collaboration with Maxor National Pharmacy Services, LLC, to assist community health centers in establishing and developing an in-house pharmacy program, providing services to ensure program compliance, enhance revenue, and optimize their 340B program. The inclusion of this new program establishes it as the third group purchasing solution for pharmacy-related services and the overall tenth group purchasing program available to TACHC members.



#### **TACHC GROWTH**

#### Membership

## TACHC currently has **81 members**

#### **Welcome New Members**

Aransas County Medical Center - New Interim Member



Navarro County Ambulatory Care Association

- New Interim Member



Maverick County Hospital District

- New Interim Member



#### Staff

## TACHC currently has 45 employees

#### Three new positions were created and hired in 2023

- Clinically Integrated Network Executive Director
- · Retention Program and Services Director
- Data and Program Support Specialist



# Organizational ALIGNMENT

Agency (CHIA)

TACHC, in collaboration with our subsidiaries—the TACHC Clinically Integrated Network (CIN), Community Health Insurance Agency (CHIA), and TACHC Purchasing Group continues to expand its portfolio of products, initiatives, training programs, events, and more. This expansion is geared towards

## assisting Texas health centers and our communities. TACHC Clinically Integrated Network (CIN) HČČN Health Center HANDBOOK **TACHC Group Purchasing** Program TACHC Community **Purchasing**

Group (PG)

## **TACHC Strategic Pillars**







Health Centers



Strengthening Communities through CHCs

## Strategic PILLARS

#### **BUILDING THE TACHC OF THE FUTURE**

TACHC will provide the necessary expertise, vision, and resources for community-based organizations to deliver extraordinary health care in underserved communities and will be a national thought leader in health care innovation.

#### **ACCELERATING INNOVATION IN HEALTH CARE**

TACHC will be the catalyst for positive change for Texas health centers, national PCAs, and the health care industry.

This is the third year in the TACHC three-year strategic plan, organized around four pillars.

#### FORTIFYING HEALTH CENTERS

TACHC will provide high-quality, effective support that fortifies the essential elements of health centers.

#### STRENGTHENING COMMUNITIES THROUGH CHCs

TACHC is positioning health centers to be a driving force for improving their communities by addressing the root causes of poverty and promoting health equity to achieve community wellness.



## Highlights

### **OUTREACH AND ENROLLMENT**

**Medicaid Unwinding** 







In addressing the obstacles presented by the Medicaid Unwinding, which refers to the end of continuous coverage requirements during the COVID-19 federal public health emergency, TACHC established partnerships and collaborations to support continued coverage for eligible patients. Through training initiatives and strategic communication efforts, we supported health centers in educating thousands of patients about potential disruptions in coverage.

#### **WORKFORCE SOLUTIONS**

This year, TACHC launched **four workforce initiatives**: Executive Leadership Development, Mid-Manager, Human Resources, and Workforce. TACHC started offering these series for health center leaders and staff to tackle the unique challenges in today's health care landscape.

- **Executive Leadership Development:** This series helps health center leaders learn more about improving workforce recruitment and retention, building a learning culture at the organization, and inclusive and adaptive leadership.
- **Mid-Manager:** Exclusively designed series for influential staff members within health centers to provide management staff with the essential skills and knowledge required to tackle the challenges of today's health care industry.
- Human Resources: A program designed to boost the skillset of human resource teams by offering comprehensive training on federal and state laws and regulations along with the necessary skills to enhance workforce recruitment, retention, and engagement.
- **Workforce:** Through this program, participants will gain the training and resources necessary to invest in health center employee growth and satisfaction, ultimately creating a dedicated and motivated workforce committed to the health center's success.

Currently, **14 member health centers** and **80 individuals** actively participate in these programs.



#### **Medical Assistant Apprenticeship Program**

We collaborated with a U.S. Department of Labor Intermediary to lay the groundwork for a new medical assistant apprenticeship program in 2024. TACHC will begin this pilot workforce support initiative with several health centers in 2024. Following our initial pilot, we plan to expand this offering to our network of member health centers.

#### **Workforce Development Plan**

The TACHC Health Workforce Development Program assists health centers in implementing and improving clinical workforce development and training initiatives. In 2023, TACHC conducted 33 site visits to community health centers for an initial Health Workforce Development Plan session. This session aimed to achieve three key objectives: assessing the center's strengths across seven workforce development focus areas, identifying three priority areas, and determining one short-term goal for each priority area. Subsequently, health centers submitted a comprehensive health workforce plan, which builds upon the specified activities, priorities, and needs. 15 health centers have submitted their workforce development plans.

### TACHC CLINICALLY INTEGRATED **NETWORK**

This year, we formed a Clinically Integrated Network (CIN) to propel centers forward in value-based care. An executive director was hired to construct and manage its operations. Additionally, we appointed the inaugural Board of Managers and elected the Executive Committee tasked with steering the CIN's strategy. Now, with 49 active health centers, we proudly stand as the largest FQHC-led CIN in the nation, uniting valuebased care contracts and shared resources.

## **1.1 million+** UDS Lives

49

**Total Centers** 

31 **Tier 1 Centers** 

18 **Tier 2 Centers** 



## **PROCUREMENT**

- Secure VBC Contracts
- · Design APMs that support patient-centered care
- Build network infrastructure to support downside risk arrangements



#### **SUPPORT SERVICES**

- Leverage CIN analytics to inform health center performance
- Assess care managment
- Evaluate network credentialing support



#### **RELATIONSHIP BUILDING**

- Continuous payer education on FQHCs
- Engage with state and payers on population health managmenet needs



#### NETWORK **ENGAGEMENT & PERFORMANCE**

- Support Tier 2 centers to achieve Tier 1 status
- Majority of eligible centers participate in CIN contract opportunities

## **HEALTH CENTER** CONTROLLED **NETWORK (HCCN)**



Empowering Health Centers Through Technology, Data, and Collaboration

#### Overview

The TACHC HCCN is one of the nation's largest networks, dedicated to enhancing the capabilities of health centers through technology and collaborative strategies.

#### **EXPANSIVE REACH**

Engaging 52 health centers across 71 counties, with over 394 clinic sites.

#### SIGNIFICANT IMPACT

Serving more than 1.1 million Texans.

#### **TECHNOLOGICAL ADVANCEMENT**

50% of our network leverages Azara for streamlined data management and analytics. Through Azara, health centers can integrate data from a variety of sources (i.e. electronic health records, health information exchanges, and payers), advancing their performance in value-based care.

#### **BENEFITS TO JOINING**



#### Advance Value-Based Care

Our commitment is to minimize care gaps, integrate payer data, and support interoperability, paving the way for a more efficient and effective health care system.



#### **Access Financial Support**

We provide financial assistance to strengthen your efforts in adopting, implementing, and utilizing advanced health information technology and data analytics.



#### **Learn Best Practices**

Benefit from our training and technical assistance opportunities to elevate your health information technology and data use.



#### **Connect with Peers**

Join our NextGen, eClinicalWorks, and Azara Affinity Groups to optimize your electronic health records and data analytics usage from peers throughout the state.







Legislators filed more than **8,000 bills** and passed **15% (1,246)**, including several health center priority bills.

#### LEGISLATIVE WINS FOR HEALTH CENTERS AND PATIENTS

### Fund the FQHC Incubator Program

- SB 30
- Allocates \$40 million to increase funding for the FQHC Incubator Program.

### Extend Postpartum Medicaid Coverage

- HB 12
- Extends postpartum Medicaid coverage from 2 months to 12 months.

### FQHC Primary Care Access Pilot

- SB 2193
- Establishes a pilot program to provide uninsured working adults employed at small businesses access to primary care through value-based care arrangements with FQHCs.

### Expand Remote Patient Monitoring in Medicaid

- HB 2727
- Reimburses FQHCs for remote patient monitoring in Medicaid and creates a fetal monitoring Medicaid benefit for pregnant women.

## Value of the state of the state

- HB 1, Article II
- The state budget includes \$447 million for the Family
  Planning Program, Healthy Texas Women, and the Breast
  and Cervical Cancer Services Program. Additional funding
  will support mobile health units and women's health program
  navigators.

## Increase Funding for Provider Loan Repayment Programs

- HB 1, Article III
- Physician Education Loan Repayment Program
- The budget added \$6 million to the program to raise it to \$35.5 million for the biennium.
- Mental Health Loan Repayment Program
- The legislature raised funding from \$2 million to \$28 million in the biennium.

#### **ADVOCACY WINS**

TACHC successfully promoted these priorities and other bills with the support of health center advocates. Advocacy comes in many forms, and health centers were ready to respond and share their stories in support of multiple priority bills.

#### 800+ bills tracked

TACHC staff tracked more than 800 health care-related bills.

#### 100+ meetings

Health center staff met with legislative offices during TACHC's Policy and Issues Forum and throughout the session to provide insight on health center priorities.

#### 9 expert testimonies

TACHC and health center representatives provided oral testimony during nine legislative committee hearings.

#### 20+ bills supported

TACHC registered support for various priority bills and bills supported by coalition partners.

#### 36 targeted advocacy calls to action

Health center leaders and other staff responded to calls to action on important legislative priorities.

#### 150+ social media posts

On legislative priorities and other bills from TACHC accounts.

### NATIONAL HEALTH CENTER WEEK (NHCW) 2023

With nearly 200 events held statewide, Texas led the nation in NHCW events and far surpassed our previous year's total. These events showcased the invaluable contributions of health centers in Texas communities.













#### ADVOCACY CENTERS OF EXCELLENCE

Advocacy Center of Excellence (ACE) is a recognition granted to a community health center that creates a culture of advocacy to ensure that policymakers at all levels of government commit to investing in the affordable, equitable, and innovative care that health centers provide.

In the current year, seven Texas health centers have proudly joined the expanding roster of ACE awardees. The state of Texas now boasts a total of 16 ACEs, the most in the nation.





#### The 2023 Texas ACE centers:

#### GOLD

- AccessHealth
- Carevide
- Foremost Family Health Centers
- HealthPoint
- East Texas Community Health Services, Inc.
- Gateway Community Health Center

#### SILVER

- Community Health Centers of South Central Texas
- Community Healthcare Center
- Special Health Resources
- Spring Branch Community Health Center
- Crossroads Family Care

#### **BRONZE**

- Vibrance Health
- South Texas Rural Health Services
- TAN Healthcare
- Su Clinica
- Frontera Healthcare Network

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## LEGISLATIVE AND ADVOCACY AWARDS

#### **State Legislator Awards**

TACHC selected several members of the state legislature to receive Health Center Legislative Champion Awards for their support of health centers during the 88th Texas legislative session.



Senator Charles Perry (R)



Representative Toni Rose (D)



Representative James Frank (R)



Senator Morgan LaMantia (D)



Senator Lois W. Kolkhorst (R)

#### **Advocate of the Year Award**

This annual award was created in 2023 to recognize a Texas health center advocate who has excelled in advocacy efforts. The Advocate of the Year inspires others to make a difference by engaging their elected officials in discussions and promoting policies that impact community health centers.



Mikki Hand, Executive Director, Frontera Healthcare Network



These federal dollars are particularly important in Texas, where we continue to have the highest uninsured rate in the country. Health centers are funded through annual appropriations and a multi-year Community

Health Center fund. In 2023, the Community Health Center fund expired and must be reauthorized, along with our annual appropriations. At the end of the year, the U.S. House of Representatives passed a bill to reauthorize the Community Health Center fund for two years and three months with a 10% increase in funding levels. Thanks to health center advocacy, Texas members voted overwhelmingly in favor of this bill, H.R. 5378, the Lower Costs, More Transparency Act. As we head into 2024, the Senate must take up and pass legislation to extend health center funding early next year.

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# Creating LEARNING OPPORTUNITIES

TACHC provides comprehensive training and technical assistance to community health centers, supporting their commitment to delivering high-quality health care services. TACHC collaborates with regional and national partners to offer timely, high-quality training and guidance on federal and state initiatives.





## Training & Technical **ASSISTANCE**

A snapshot of a few TACHC trainings:

## **QUALITY AXIS**



The TACHC Quality Axis blended-learning program aids health centers in implementing and institutionalizing quality improvement strategies to enhance patient access, workflows, and overall care quality. In 2023, TACHC members engaged in three different Quality Axis options to fit their unique needs:

Quality Axis Program: 11 health centers led a year-long effort to improve patient health outcomes in diabetes.

Quality Axis Institute: 13 health centers sent staff from many roles to a three day, standalone level-setting course on system transformation.

Quality Axis Value-Based Connections: 16 health centers participated in a three month program to support readiness for value-based care.

### **ROAD TO SERVICE EXCELLENCE CUSTOMER SERVICE**

TACHC provided Road to Service Excellence customer service training to almost 250 health center staff members this year. The program prompts health center staff to view the experience from their patients' perspective, encouraging them to adjust their practices to deliver a top-notch experience for patients and colleagues.







## MEDICAID UNWINDING MEDIA TRAINING

TACHC spent two months training and prepping health centers for the Medicaid Unwinding, which began on March 31, 2023. TACHC staff worked on Medicaid Unwinding messaging with health center teams and media training. Participants even had the opportunity to practice on-camera interviews.

## TRAUMA INFORMED CARE PROGRAM (TIC)



By the end of 2023, 43% of Texas health centers were engaged in TACHC's TIC program, a prevention strategy to create lasting change for patients, staff, and communities. The TIC Program is a prevention framework for sustainable change for patients, staff, and communities.

## EMERGING INFECTIOUS DISEASES (EID) NETWORK

Because of the continued importance of ensuring health centers have access to vaccines for their patient populations, TACHC created the EID Network in 2023. The EID networking calls are dedicated to advancing knowledge and discussions on infection control, emerging and re-emerging infectious diseases, and related topics.

#### **IT NETWORK**

This network provides a valuable platform for attendees to stay informed about Health Center Controlled Networks (HCCN) services, discuss relevant topics, and share insights about recent incidents at Texas health centers.

## Events

2023 EVENT HIGHLIGHTS

#### **TACHC 2023 Policy & Issues Forum**

This two-day event had great sessions on advocacy storytelling, engaging the media, using data to drive advocacy, and an inside look at the 88th Texas Legislative Session.

Following the conference, health center advocates had one-on-one visits with their representatives at the State Capitol to discuss health center legislative priorities.









#### **TACHC Annual Conference**

The 40th Annual TACHC Conference was an incredible three days with 36 dynamic speakers, 24 engaging sessions, 63 of our member health centers represented, 61 exhibitors, and over 200 enthusiastic attendees.

The conference featured three tracks: Workforce, Value–Based Care, and Addressing Community Needs. Attendees gained invaluable insights from industry experts, acquired fresh strategies for success, and expanded their professional networks. We look forward to the positive impact this collective experience will have on our great state's future of health care.

#### **TACHC 2023 HIT Clinical Conference**

Representatives from 39 Texas health centers and 17 partner vendors came together for the TACHC 2023 HIT Clinical Conference for three energizing days. Attendees heard from nationally renowned keynote speakers, learned about essential programs and projects from our vendor partners, and, most importantly, listened to what our members need from TACHC and the Texas HCCN regarding support for the future.



#### **Billing and Coding Two-Day Event**

TACHC knows complicated billing is one of the top challenges for health centers. We held a two-day, in-person event diving into the complexity of FQHC billing processes and procedures. TACHC also offered a roundtable discussion with managed care organizations for participants.





## Awards

#### **BOARD CHAIR**

The TACHC Board Chair Award is awarded to recipients selected by the current Board Chair. Awardees are recognized for their dedication to their health center, leadership, and support of health centers locally and nationally.

- Jaeson Fournier, DC, MPH, CommUnityCare
- Andrea Caracostis, MD, MPH, Hope Clinic

#### **EMERGING LEADERS**

The Emerging Leader Awards are designed to highlight and share the accomplishments of exceptional members at Texas health centers. The awards are intended to showcase new leaders who have undertaken or guided work that has helped their health center further the goal of providing high-quality, culturally competent health services.



Maria Ramirez La Esperanza Clinic



Nancy Dee Paschal HealthPoint



Drew Womack Wellness Pointe



Rachel Gonzales Hanson, Former Interim Chief Executive Officer, NACHC

## TACHC **HEALTH CENTER CHAMPION AWARD**

The TACHC Health Center Champion Award is awarded to someone who has demonstrated leadership to ensure that TACHC's mission of equitable, accessible, and quality health care is realized for all Texans.

### Outreach & **Enrollment** Champion

We presented the inaugural Outreach and Enrollment Champion award in 2023. This honor is bestowed upon a health center staff member who has demonstrated exceptional dedication and surpassed expectations in serving the patients within their community.



Carina Sturgeon La Esperanza Clinic





#### TEXAS ASSOCIATION OF COMMUNITY HEALTH CENTERS

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