

TACHC



The Heartbeat of Texas Community Health Centers

Weekly Wrap-up - December 4, 2009



Patient Exam at
Gulf Coast Health Center, Port Arthur

Upcoming Events

December OC3 Manuals Training

12/18/2009 (Webcast) 9am-12pm (CT)

This training will cover the full spectrum of recruitment issues centers face: how to find candidates, how recruit them once you have found them, and how to contract with them and retain them once you have decided to hire them. Learn about candidate resources, best practices for recruiting a candidate to the center and the greater community the center serves, incentives you might offer - including loan repayment eligibility, immigration support, and other benefits - and the written tools to protect your investment in a recruit.

All upcoming events hosted by TACHC are here:

<http://www.tachc.org/About/Events.asp>

Governance and Finance

CHIP Dental: Remember that for all CHIP encounters starting October 1, 2009, including *dental* encounters, you should be getting paid your PPS encounter rate that you used to receive for Medicaid encounters only. To facilitate your dental encounter payments, you should get a copy of your Medicaid rate letter to your Delta Dental Insurance Company representative and ask for the contract amendment to your Delta Dental contract that states you will get this rate. Because the Delta Dental contract is somewhat different from other HMO contracts, HHSC is working with Delta Dental to see that a process is set out that will parallel the way Medicaid payments work; that means you'll get paid by Delta Dental for a CHIP encounter at your contracted rate, then submit a report to Delta Dental and get a quarterly supplemental payment from Delta Dental to get up to PPS rates due. Please let Cecile Carson at TACHC (ccarson@tachc.org) know if you have any questions or comments.

Clinical Affairs

Alert: PHISHING SCAM - CDC Sponsored State Vaccination Program for H1N1: CDC has received reports of fraudulent emails (phishing) referencing a CDC sponsored State Vaccination Program for H1N1. The messages request that users create a personal H1N1 (swine flu) Vaccination Profile on the CDC.gov web site. Users that click on the embedded link in the email are at risk of having malicious code installed on their system. CDC reminds users to take the following steps to reduce the risk of being a victim of a phishing attack:

- Do not open or respond to unsolicited email messages.
- Do not click links embedded in emails from unknown senders.
- Use caution when entering personal information online.
- Update anti-virus, spyware, firewall, and anti-spam software regularly.

Adult Immunization Webcasts: As you should know by now, the Texas Department of State Health Services has expanded the Adult Safety Net Vaccine Initiative to include all adult vaccines. These vaccines are being provided free of charge to FQHCs. To assist you in appropriately utilizing two of these free vaccines, Merck is hosting two live webcasts for FQHCs on the topic of ZOSTAVAX® and

Pneumovax23®. The webcasts will be conducted on Thursday, December 10th and repeated on Friday, December 11th from 12:00 – 1:30pm (CST). There is no charge for this event, but in order to receive the access information, all attendees must register at <http://merck.medconferencelive.com/txwebcast>. This is an important opportunity designed to help you appropriately immunize your adult patients, and we hope you can attend one of these webcasts.

Community Development

Community Assessment Training, January 11th, 2010, San Antonio, TX: Learn how to conduct a community needs assessment for your center, an essential and required tool for program planning. This one-day workshop will cover all the components of a needs assessment, provide tips and techniques for working with data, and provide a resource guide to assist you in locating the data you need. In addition, the Texas Primary Care Office (TPCO) of the Texas Department of State Health Services will provide an overview of the components necessary to apply for a Medically Underserved Area (MUA) or Health Professional Shortage Area (HPSA) designation for your service area. The hotel reservation cutoff for this event is December 11, 2009. See attachment for logistical details, and register by clicking [HERE](#).

Business Plan Development Training, January 12th & 13th, 2010, San Antonio, TX: Learn how to create an effective business plan for your health center through this two-day workshop covering the basics of FQHC sustainability, five key questions any health center should ask about its sustainability, and the components of an FQHC business plan. In addition, learn essential and systematic marketing strategies to ensure your health center is reaching the people you want to reach. The hotel reservation cutoff for this event is December 11, 2009. See attachment for logistical details, and register by clicking [HERE](#).

Information Technology

Website Maintenance: www.tachc.org will undergo maintenance and will be down between 12:00PM – 1:00PM on Thursday, December 10th. For your users who access the TACHC website via an IP address hyperlink (instead of www.tachc.org), the new link is: <http://172.16.10.200>.

Other News

Congratulations Brownsville Community Health Center: Please join us in congratulating BCHC on their groundbreaking for a new clinic. For the full story, click [HERE](#).

TACHC Member News: To learn what your fellow health centers are involved in, go to www.tachc.org/About/News.asp for news coverage!



If you would like to be removed from this mailing, please send a message to ccarson@tachc.org, and we will remove your name from our list as soon as possible.

Texas Association of Community Health Centers & Texas Primary Care Office present:

Community Assessment Plan Training

Monday, January 11, 2010

Sheraton Gunter Hotel
205 East Houston Street
San Antonio, TX 78205

Learn about how to conduct a community needs assessment for your center, an essential and required tool for program planning. This one-day workshop will cover all of the components of a needs assessment, provide tips and techniques for working with data, and provide a resource guide to assist you in locating the data you need. In addition, the TPCO will provide an overview of the components necessary to apply for an MUA or HPSA for your service area.

Guest Room Accommodations:

TACHC is pleased to offer a special room block rate of \$117/night for Single/Double. Be sure to reference "Texas Association of Community Health Centers" when making your reservation to receive the special rate. To make your reservations, call 1-888-999-2089. The deadline for hotel reservations is December 11, 2009.

Conference Registration Fee:

Registration will be \$100 per person to cover conference activities such as food and beverage costs and learning materials. Please make checks payable to TACHC. You may also pay by phone using a major credit card. To pay by phone, call TaSheena Mitchell at (512) 329-5959.

*******A \$70 cancellation/no-show fee will be assessed to all guests who cancel after January 6, 2010*******

Business Plan Development Training

January 12-13, 2010

Sheraton Gunter Hotel
205 East Houston Street
San Antonio, TX 78205

Learn how to create an effective business plan for your health center through this two-day workshop which will cover the basics of FQHC sustainability, five key questions any health center should ask about its sustainability, and the components of an FQHC business plan. In addition, learn essential and systematic marketing strategies to ensure your health center is reaching the people you want to reach.

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Directions to Sheraton Gunter Hotel

From East

Proceed on I-37/State Highway 281 North into downtown. Take the Commerce Street Exit and turn left onto Commerce Street. Next turn right onto Alamo Plaza and continue until you come to Travis Street. Turn left onto Travis Street and turn left onto St. Mary's Street. The entrance to the hotel will be on the left.

From North

Travel on Interstate 10 West until you come to Interstate 37 North. Proceed on I-37 North and exit at Commerce Street. Turn right onto Commerce Street then turn right onto Navarro Street. Continue to Travis Street and turn left. Proceed to St. Mary's Street, and the hotel drive is on the left.

From West

Take Interstate 35 North to I-37 South and exit at Commerce Street. Turn right onto Commerce Street and continue to Navarro Street. Turn right onto Navarro Street and travel until you come to Travis Street. Turn left onto Travis Street and follow to St. Mary's Street. Turn left onto St. Mary's Street, and the hotel drive is on the left.

From Interstate 37 South

Exit on Commerce Street, turn right onto Commerce, and proceed to Navarro.

From South

Take I-37 North and exit at Commerce Street. Turn left onto Commerce Street and continue to Navarro Street. Turn right onto Navarro Street, proceed to Travis Street, and turn left. Continue to St. Mary's Street and turn left. The hotel drive is on the left.